

Using Social Links and Business Details

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Finding Contact Details in the Footer and Contact Page

In Sherkety ERP & Website Platform, the quickest place to spot business contact information is the **footer** at the bottom of public pages. As you scroll to the end of the page, look for the contact area that shows the company's direct details and social media icons. This footer section is useful when you want fast access without leaving the page you are already reading.

The footer usually works best for quick checks. You might use it to:

- spot a phone number you can tap or dial
- view a short address line
- open a social media profile from an icon
- confirm that direct business details are available before you continue browsing

If you need the full set of published business details, open the **Contact** page from the site navigation or footer links. The **Contact** page is the better choice when you want to review the complete company contact block in one place before calling, messaging, or planning a visit. It gives you a fuller view of the company's published identity and contact options than the shorter footer summary.

A simple way to use both areas is:

1. Check the **footer** first for fast access while browsing.
2. Open the **Contact** page when you need the complete business details.
3. Use the item that matches your next action, such as a phone number, address text, or social media icon.

Pay attention to which details are immediately usable. A phone number may be clickable on supported devices, social icons usually open the company's public profiles, and the address text can be copied for navigation or verification.

[SCREENSHOT: Footer showing phone number, address snippet, and social media icons]

Using Social Media Links to Reach the Company

Sherkety ERP & Website Platform includes social media links in the public-facing contact areas, typically in the **footer** and sometimes on the **Contact** page. These links are shown as familiar social media icons rather than long text labels, so they are easy to recognize while browsing.

To use them:

1. Scroll to the **footer** or open the **Contact** page.
2. Find the row of **social media icons** in the business details area.
3. Click the icon for the platform you want to open.
4. Review the company profile in the new browser tab or external social platform.

These links are helpful when you want to learn more before making direct contact. For example, a social profile can help you confirm that the business is active, see recent updates, and understand how Sherkety presents its services publicly. This is especially useful if you are comparing ERP providers or checking whether the company's public presence matches the services described on the website.

Use social links differently depending on your goal:

- If you want to **verify brand presence**, open the profile and review posts, profile details, and public activity.
- If you want a more **informal outreach option**, use the messaging features available on that social platform, if the profile supports them.
- If your question is more formal or urgent, social media is usually better as a supporting channel rather than your only contact method.

Because these links take you outside Sherkety ERP & Website Platform, watch for a new tab opening. If nothing appears to happen, check your browser tabs or your device's external app behavior.

[SCREENSHOT: Social media icons in the footer or Contact page business details block]

Calling or Messaging from the Listed Phone Numbers

The most direct way to reach Sherkety from the public website is the published **phone number** shown in the **footer** or on the **Contact** page. If you already know you want a direct response, this is usually the fastest option to try.

To use the listed number:

1. Find the **phone number** in the footer contact area or the full contact details block on the **Contact** page.
2. On a mobile device, tap the number to open your device's calling app.
3. On a desktop or laptop, click the number if your browser and device support calling links.
4. If clicking does not start a call, copy or note the number and dial it manually.

The phone number shown in these public contact areas should be treated as the company's published business contact. If the page does not label separate numbers for different departments, use the visible number as the main point of contact for general business, service, or sales-related questions. This is especially helpful when you need clarification quickly, want to confirm details before requesting a demo, or need to ask whether a service fits your business.

When deciding whether to call or message, think about urgency:

- Use the phone number for questions that need a prompt answer.
- Use it when you want to speak directly before moving forward with ERP or business service discussions.
- Keep the number handy if your browser cannot launch a call automatically.

If you previously used forms and direct page actions, this phone option works well as a faster alternative for time-sensitive questions. For form-based contact paths, see [Contacting Sherkety Through Forms and Direct Channels](#).

[SCREENSHOT: Contact page business details block with visible phone number]

Using the Address and Business Details to Plan a Visit

When you need location details, the **Contact** page is the best place to review the company's published address. The footer may show only a short version, while the Contact page is where you should look for the complete business details before planning a visit or confirming the company's location.

Start by opening the **Contact** page and reading the full business details block carefully. Look for the visible company name and address lines presented on the page. These details help you confirm that you are using the correct location information for navigation, correspondence, or general business verification.

A practical way to use the address is:

1. Open the **Contact** page.

2. Read the full **address** shown in the business details section.
3. Compare it with the shorter address text in the **footer** if you first found it there.
4. Copy the complete address into your preferred maps or navigation app.

This comparison matters because the footer is designed for quick reference, not always for full location planning. If the footer shows only part of the location, switch to the Contact page before you travel or save the address.

The published business details can also help with due diligence. If you are evaluating Sherkety ERP & Website Platform as an ERP or business services provider, the visible company name and address information give you a straightforward way to confirm the business identity shown on the website. That can be useful before making a purchasing decision, arranging a discussion, or sharing company details internally with your team.

If no map or directions tool is shown on the page, simply copy the address text manually and use it in your own navigation app.

[SCREENSHOT: Contact page showing full company address and business identity details]

Choosing the Best Contact Method for Your Inquiry

The best contact method depends on what you need from Sherkety ERP & Website Platform. The footer and **Contact** page give you several business details, but each one is better suited to a different kind of question.

Use the **phone number** when your question is urgent or when you want a direct response. This is the strongest option if you need quick clarification about services, ERP fit, pricing direction, or the next step in a buying conversation. A phone call is also useful when you do not want to wait for a reply through a form or external platform.

Use **social media links** when your goal is to learn more before reaching out. Social profiles can help you:

- review recent company activity
- see how services are presented publicly
- confirm that the business has an active public presence
- use informal outreach options available on the social platform

Use the **published address and business details** when you need to validate the company rather than start a conversation immediately. This is especially useful for buyers comparing providers, teams doing internal review, or anyone checking the company's identity before requesting a demo or discussing a service package.

A simple way to choose is:

1. Pick **phone** for urgent or direct questions.
2. Pick **social media** for public updates and lighter outreach.
3. Pick **address and business details** for verification and visit planning.

If you are still deciding which route fits your situation, the next document in this section will help you compare channels more directly: [Choosing the Right Contact Channel for Your Inquiry](#).

Common Issues When Contact Links or Details Do Not Work

Most contact details in Sherkety ERP & Website Platform are straightforward to use, but sometimes a link or published detail may not behave the way you expect. In most cases, the quickest fix is to switch from the footer shortcut to the full **Contact** page and try again from there.

Here are the most common situations and what to do:

- **A social media icon opens an empty or unavailable page**

The external profile may no longer be publicly available, or the social platform may not load correctly in your browser. Try opening the link again in a new tab, refreshing the page, or checking whether the social platform is accessible on your device.

- **The phone number is visible but not clickable**

Some desktop browsers and devices do not support click-to-call. If that happens, use the number exactly as shown and dial it manually from your phone or calling app.

- **The address in the footer looks too short**

This is expected in many cases because the footer is meant for quick reference. Open the **Contact** page to view the full address and related business details before using it for navigation or correspondence.

- **The contact method does not fit your need**

If social media feels too informal, switch to the phone number. If the footer does not show enough detail, use the **Contact** page. If you only need to verify the

company, focus on the published business name and address rather than starting with a message.

When a contact option seems limited, the main decision is usually not whether the detail is missing, but whether you are looking in the right place: the **footer** for speed or the **Contact** page for complete information.

Overview

- Sherkety ERP & Website Platform gives visitors two main places to find business contact details:
 - the **footer** for quick access while browsing
 - the **Contact** page for the full business details block
- The most visible contact items typically include:
 - a **phone number**
 - **address information**
 - **social media icons**
- Each item supports a different kind of action:
 - **Phone number** for direct and urgent contact
 - **Social media links** for reviewing public activity or using platform-based outreach
 - **Address details** for company verification, correspondence, or visit planning
- The footer is best when you want a fast shortcut without leaving the current page.
- The Contact page is better when you need complete company information before calling, messaging, or copying the address.
- If a link does not work as expected, switch from the footer to the **Contact** page and use the published details there.

This document focuses on using visible business details and social links. If you need help choosing the most suitable channel for a specific type of question, continue with [Choosing the Right Contact Channel for Your Inquiry](#).

Prerequisites

- You should be able to open the public website pages in Sherkety ERP & Website Platform.

- It helps to know how to reach the **footer** and the **Contact** page from the site navigation.
- If you need help with direct contact actions such as forms or contact-page submission paths, review [Contacting Sherkety Through Forms and Direct Channels](#) first.
- To use social links, you need:
 - a browser that can open external pages or apps
 - access to the social platform on your device, if required
- To use click-to-call, you need:
 - a phone or supported device
 - a browser or device that can open calling actions
- To use the address for navigation, you need:
 - access to a maps or navigation app if you want turn-by-turn directions