

Using FAQ and Disclaimer Pages for Common Questions

August 25, 2026

Finding the Right Help Page for Your Question

When you browse Sherkey ERP & Website Platform, the quickest way to answer a legal or policy-related question is to choose the page that matches what you want to know. These pages are usually available through the **footer navigation**, and in some cases from an **app page**, **ERP app listing**, or a page section that includes a privacy or notice link. If you already reviewed broader policy navigation in [Finding Answers in FAQ and Policy Pages](#) or privacy and cookie topics in [Reading Privacy Terms and Cookie Information](#), use this guide to decide which page answers a specific concern.

Use the **FAQ** page when your question is practical and pre-sales, such as:

- what services are included
- whether support is available
- whether a feature fits your business
- how pricing or onboarding usually works

Use the **Disclaimer** page when you want to understand limits and qualifications, such as:

- whether a statement is only general information
- whether examples are guaranteed
- whether website content is a formal commitment

Use an **App Privacy** page or **Privacy Policy** link when your question is about data handling, such as:

- what information is collected
- whether cookies or analytics are used
- what happens after you submit a form
- whether a specific app or embedded tool has its own privacy notice

These pages are informational and read-only. You use them to review terms before you click **Contact**, **Request Demo**, **Start Trial**, or submit any inquiry form.

Common labels you may see include:

- **FAQ**
- **Disclaimer**
- **Privacy Policy**
- **App Privacy**
- app-specific privacy links near a tool, form, or app description

[SCREENSHOT: Footer area showing links such as FAQ, Disclaimer, and Privacy Policy]

Using the FAQ Page to Answer Common Pre-Sales Questions

Open the **FAQ** page and start by scanning the question titles rather than reading every answer from top to bottom. In Sherkey ERP & Website Platform, FAQ entries are meant to help visitors quickly check common concerns before contacting the team. Look for question headings related to pricing, implementation, support, integrations, business size, industry fit, or ERP module coverage.

1. Open the **FAQ** page from the footer or another visible page link.
2. Read the question headings first and stop on the one that matches your concern.
3. Expand the question if the page uses collapsible question-and-answer sections.
4. If the page includes jump links or anchored question links, use them to move directly to the topic you need.
5. Read the answer carefully and note whether it describes a standard offering or something that depends on your case.

This distinction matters. A clear FAQ answer may explain what is normally included, while also showing that some items are conditional. For example, wording around custom integrations, onboarding timelines, or optional services may indicate that the final scope depends on your business needs rather than being automatically included.

Pay attention to links placed inside or below an answer. A FAQ entry may point you to:

- a service page for more detail
- an ERP module page such as HR, Sales & CRM, or Reporting
- a pricing page

- a contact form
- a demo or trial action

If the answer ends by directing you to another page, follow that link instead of assuming the FAQ contains the full decision-making detail. The FAQ is best used as a starting point for repeated visitor questions, not as the final word on every commercial or technical detail.

[SCREENSHOT: FAQ page with expandable questions and one answer opened]

Reading Disclaimer Notices Before Relying on Page Content

The **Disclaimer** page helps you understand where marketing language, examples, and general website information have limits. Before relying on a claim you saw on a service page, ERP app page, or promotional section, open the **Disclaimer** link and read the wording that qualifies how that content should be interpreted.

In Sherkety ERP & Website Platform, disclaimer text may explain that website content is provided for general information, that examples do not guarantee the same outcome for every business, or that availability and scope may depend on your specific requirements. This is especially important when you are comparing packages, reading feature summaries, or reviewing statements that sound broad.

Look for wording related to:

- accuracy of information
- service availability
- limits on guarantees
- limits on liability
- examples, testimonials, or sample results
- references to third-party tools or external services

If a page says content is for **general information only**, treat it as guidance rather than a binding promise. That means you should not assume every feature, timeline, or result applies automatically to your situation unless it is confirmed through a direct proposal, written scope, or formal agreement.

Disclaimer notices may also appear outside the main **Disclaimer** page. Watch for short notice blocks:

- near contact or inquiry forms
- beside downloadable resources

- within app-related content
- near claims about performance, results, or compatibility

When a page contains both promotional copy and a disclaimer note, read them together. The notice usually explains the boundaries of the claim. If the wording feels narrower than the headline message, rely on the qualifying notice and seek clarification before making a decision.

[SCREENSHOT: Disclaimer page or inline notice block highlighting general information language]

Checking the App Privacy Page for Data Handling Details

When your question is about personal information, tracking, or what happens after you interact with a tool or form, open the **App Privacy** page or related **Privacy Policy** link. In Sherkey ERP & Website Platform, you may find this link in the footer, near an app listing, or beside a specific embedded experience tied to an ERP app or inquiry flow.

Start by identifying which experience you are using. A general website page may follow the main privacy notice, while a specific tool, app page, or embedded feature may include its own privacy wording. Once you open the privacy page, look for plain-language sections that describe what information is collected and why.

Check for mentions of:

- contact details you submit in forms
- usage data from page or app activity
- cookies
- analytics events
- inquiry or demo request submissions

Then read how the page explains data use. You are looking for statements about:

- responding to inquiries
- improving the website or app experience
- analytics or measurement
- storing submitted information
- sharing data with service providers
- app-specific processing that is separate from the main website

Also review any visitor-facing controls or notices. Depending on the page, you may see references to:

- consent notices
- cookie preferences
- privacy request contact methods
- policy update dates or last updated information

If your concern is specifically about tracking, form submissions, or a tool embedded inside a page, the privacy notice is usually more reliable than a general FAQ answer. Use it to confirm how data is handled before you click **Submit**, **Request Demo**, or similar actions.

[SCREENSHOT: Privacy page showing sections for collected information, usage, and update date]

Comparing Answers Across FAQ, Disclaimer, and Privacy Pages

These pages work best when you use them together. In Sherkety ERP & Website Platform, each page answers a different kind of question, so comparing them helps you avoid relying on the wrong source.

Use this quick guide:

Your question	Best page to check first	What to confirm next
What is included in a service or ERP offering?	FAQ	Check the Disclaimer for limits or qualifications
Is a claim guaranteed or contractually binding?	Disclaimer	Review the related service or app page for context
What data is collected when I use a form or app?	App Privacy or Privacy Policy	Check the page where you enter information
Does a tool have separate privacy handling?	App Privacy	Compare with the main privacy notice if both are available

Start with the page that matches your concern, then cross-check if the answer affects a decision. For example, a FAQ entry may say onboarding is available, but the **Disclaimer** may clarify that timelines, scope, or outcomes vary. In that case, the FAQ gives the general answer, while the disclaimer explains the limits.

The privacy page is often the better source when the question involves:

- cookies
- analytics
- form submissions
- embedded tools
- app usage behavior

A general FAQ may mention contact or support, but it usually will not explain data handling in the same detail as a privacy notice.

Signs that these pages do not fully answer your concern include:

- the answer uses broad wording without specifics
- the page points you to a contact form for confirmation
- the privacy notice does not mention the tool you are using
- the disclaimer narrows a claim that sounded broader elsewhere

When that happens, pause and ask for clarification instead of guessing.

Common Issues When These Pages Do Not Fully Answer Your Concern

Sometimes you will find a partial answer, but not enough detail to make a confident decision. When that happens in Sherkey ERP & Website Platform, use the page cues and linked actions to decide what to do next.

If a **FAQ** answer feels too broad, look directly below the answer for links to a service page, pricing page, ERP app page, or contact option. Many FAQ entries are written to give a short explanation first, then direct you to a more detailed page. If the answer mentions implementation, integrations, support, or package fit without specifics, follow the linked page before treating the answer as complete.

If the **Disclaimer** seems to conflict with marketing copy, treat the disclaimer as the qualifying statement. A headline may sound broad, while the disclaimer explains that availability, outcomes, or suitability depend on your situation. In that case, ask for written clarification before relying on the marketing wording alone.

If an **App Privacy** page does not mention a specific form or embedded tool, check whether the page also offers a general **Privacy Policy** link. Some experiences may be covered by the main privacy notice rather than a separate app-specific page. Compare both pages if both are available.

If a page appears outdated, look for a visible update date or last revised note. An older date does not always mean the content is wrong, but it does mean you should confirm current terms, data practices, or service limitations before acting on them.

Useful follow-up actions include:

- opening the linked detail page
- using the visible contact or inquiry option
- requesting clarification in writing
- checking whether a separate privacy notice exists for the tool you are using

[SCREENSHOT: FAQ or policy page showing a linked follow-up action such as Contact or Learn More]

Overview

This guide focuses on how to use three visitor-facing information pages in Sherkety ERP & Website Platform: **FAQ**, **Disclaimer**, and **App Privacy**. These pages help you answer common questions before you contact the company, request a demo, compare ERP modules, or submit your information through a form.

The **FAQ** page is the best place to start when you want quick answers about services, pricing approach, support, onboarding, or general business fit. The **Disclaimer** page helps you understand where website statements have limits, especially when a page includes examples, broad claims, or informational content that should not be treated as a formal commitment. The **App Privacy** page or **Privacy Policy** link explains how information may be collected and used when you browse, use a tool, or send an inquiry.

Use these pages together rather than in isolation. A FAQ answer may explain what is commonly offered, while a disclaimer may narrow how that answer should be interpreted. A privacy page may answer a data-handling concern more clearly than either of the other two pages, especially when cookies, analytics, or form submissions are involved.

This document does not repeat the broader page-finding guidance from [Finding Answers in FAQ and Policy Pages](#) or the privacy and cookie reading approach from [Reading Privacy Terms and Cookie Information](#). Instead, it shows how to match a real visitor question to the right page and how to compare answers when one page alone is not enough.

Prerequisites

Before using this guide, make sure you have the following:

- Access to the public website areas of **Sherkety ERP & Website Platform**
- A page open that includes footer links, app links, or other visible navigation to **FAQ, Disclaimer, Privacy Policy, or App Privacy**
- A specific question in mind, such as:
 - what a service includes
 - whether a claim is guaranteed
 - what happens to information submitted in a form
 - whether an ERP app page has its own privacy notice

It also helps if you are already familiar with:

- moving through public pages and footer links, covered in [Using Header Menus and Footer Links](#)
- finding legal and help pages, covered in [Finding Answers in FAQ and Policy Pages](#)
- reading privacy and cookie details, covered in [Reading Privacy Terms and Cookie Information](#)

You do not need an admin account, edit access, or any special permissions. These are public, read-only pages meant for visitors evaluating business services, ERP offerings, or contact options.

For the next topic in this section, continue with [Reading Privacy Terms Cookies and App Privacy Pages](#).