

Finding Answers in FAQ and Policy Pages

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Opening the FAQ and Policy Pages Visitors Use Most

When you browse Sherkety ERP & Website Platform as a visitor, the pages most people open for trust and clarification are the **FAQ**, **Privacy Policy**, **Terms and Conditions**, **Cookie Policy**, **Disclaimer**, and **App Privacy** pages. These are public pages, so you do not need to sign in to read them. Visitors usually reach them from the **footer navigation** at the bottom of the website, where links such as **FAQ**, **Privacy**, **Terms**, **Cookies**, **Disclaimer**, or **App Privacy** are grouped with other informational links.

These pages serve different purposes. The **FAQ page** is for practical questions a visitor may ask before contacting the company. It is where you look for short answers about topics like services, ERP use, onboarding, pricing expectations, support, or how to take the next step. The policy pages are different. They explain the formal rules and privacy details behind using the website, submitting forms, browsing with cookies enabled, or interacting with an app experience.

Business services visitors often open these pages to check whether Sherkety ERP & Website Platform explains its process clearly before they submit an inquiry.

Prospective ERP buyers use the same pages to understand whether the company presents privacy, legal, and usage information in a way that supports vendor review.

A simple way to think about it:

Page	What visitors usually use it for
FAQ	Common questions and quick answers
Privacy Policy	How personal data is collected and used
Terms and Conditions	Rules for using the website or services
Cookie Policy	Tracking, cookies, and consent details
Disclaimer	Limits on responsibility and informational use
App Privacy	Privacy details related to app usage

[SCREENSHOT: Website footer showing FAQ, Privacy, Terms, Cookies, Disclaimer, and App Privacy links]

If you need help finding these links in the site layout first, see [Using Header Menus and Footer Links](#).

Finding Answers on the FAQ Page

The **FAQ** page is the fastest place to start when you have a practical question and want a plain-language answer. Open the **FAQ** link from the footer or any legal or help-related navigation area. Once the page loads, scan the question list for the topic that matches what you need. Visitors commonly look for answers about **pricing**, **implementation**, **support**, **integrations**, **account access**, or what happens after submitting an inquiry.

1. Open the **FAQ** page.
2. Scroll through the question groups and look for the section that matches your topic.
3. Click a question to expand it and read the full answer.
4. If the page is long, use your browser's **Find** feature and search for words such as **ERP**, **billing**, **onboarding**, or **support**.
5. Check whether the answer includes a next step, such as a link to a service page, ERP page, or contact form.

Expanded FAQ items are useful because they often tell you whether your question is fully answered on the page or whether you need to continue elsewhere. For example, an answer may explain a process briefly and then point you to a product page, a contact option, or another public page with more detail. That helps you avoid guessing from short marketing text alone.

As you read, focus on whether the answer actually resolves your concern. If you are comparing vendors, note whether the FAQ gives clear, direct responses or only pushes you toward a sales conversation. If the answer ends by sending you to a contact form or support channel, treat that as a sign that the topic needs confirmation from the company rather than relying only on the FAQ page.

[SCREENSHOT: FAQ page with expandable questions and one answer opened]

For broader navigation between public informational pages, see [Browsing the Sherkey Public Website](#).

Reviewing Privacy, Cookies, and App Privacy Information

The **Privacy Policy**, **Cookie Policy**, and **App Privacy** pages help you understand how Sherkety ERP & Website Platform handles information you share while browsing, submitting forms, or using account-related experiences. These pages matter most when you want to know what data is collected and how that data may be used before you request a demo, start a trial, or contact the company.

Start with the **Privacy Policy**. Read it to understand what information may be collected through website forms, analytics tools, account activity, or marketing interactions. Visitors often check this page before filling out a contact form because they want to know how their details may be stored, used, or shared. If you are reviewing Sherkety ERP & Website Platform as a potential ERP provider, look closely for details such as retention periods, reasons for processing data, outside providers involved in handling data, and how to request access, correction, or deletion.

Next, open the **Cookie Policy**. This page explains how cookies and similar tracking tools are used. Look for sections that describe cookie categories, consent choices, and how to manage browser or banner preferences. If you saw a cookie banner while browsing, the Cookie Policy should help you understand what those choices mean.

Then review **App Privacy** if you are evaluating mobile or web app use. This page is where visitors usually look for information about account details, usage information, device-related data, and whether any third parties are involved in processing app-related information.

Helpful details to watch for include:

- An effective or updated date
- Clear descriptions of collected data types
- Explanations of sharing or third-party processing
- Instructions for privacy requests
- Consistent wording across privacy-related pages

[SCREENSHOT: Privacy or Cookie Policy page with section headings and update date]

The next document, [Understanding Disclaimer and App Privacy Pages](#), goes deeper into how to read these pages closely.

Checking Terms and Disclaimers Before You Engage

Before you rely on a website statement during vendor review or procurement, open the **Terms and Conditions** and **Disclaimer** pages. These pages are where Sherkety ERP & Website Platform sets the formal boundaries around website use, responsibilities, and informational claims.

The **Terms and Conditions** page is the place to check for rules about using the website, account-related responsibilities, ownership of content, payment-related statements, and service limitations. If you are considering a business services engagement or an ERP purchase, this page helps you understand what is governed formally rather than described informally in promotional sections. Read it carefully if your organization needs to review acceptable use, obligations tied to account access, or limits around what is included in a service relationship.

The **Disclaimer** page serves a different purpose. It explains that website content may be informational, may not cover every situation, and may include limits on responsibility. It may also address third-party links and clarify that marketing language should not be treated as a binding promise. This matters when a visitor sees strong claims on a product or service page and wants to know whether those claims are legally guaranteed.

As you compare pages, keep this distinction in mind:

- Use the **FAQ** for quick explanations and common concerns.
- Use **Terms and Conditions** for formal rules.
- Use the **Disclaimer** for limits on reliance, accuracy, and liability.

If you notice a difference between an FAQ answer and a policy page, treat the policy page as the stronger reference point. That is especially important for procurement reviews, compliance checks, and internal approvals where your team needs language that is more formal than a marketing summary.

[SCREENSHOT: Terms and Conditions page with section headings for use, responsibilities, and limitations]

If you are also comparing public claims across service pages, [Using FAQ and Disclaimer Pages for Common Questions](#) is a useful follow-up.

Using FAQ and Policy Pages to Evaluate Trust and Fit

FAQ and policy pages are not just for legal reading. They are also practical tools for deciding whether Sherkety ERP & Website Platform feels clear, transparent, and

ready for a serious inquiry. When you use them together, they help you separate everyday questions from formal commitments.

A simple way to evaluate fit is to match your question to the right page:

Your question	Best page to check
How does onboarding or support work?	FAQ
How is my information handled after I submit a form?	Privacy Policy
How are cookies or tracking tools used?	Cookie Policy
What rules apply when using the website or account features?	Terms and Conditions
Are marketing statements legally binding?	Disclaimer
How is app-related data handled?	App Privacy

Business services visitors often use these pages to confirm that the company explains support, privacy, and legal expectations clearly enough before making a first inquiry. Prospective ERP buyers usually go further and compare these pages with other vendors. They may look for signs that Sherkety ERP & Website Platform uses consistent terminology across public pages, keeps effective dates current, and connects related pages with working links.

Strong trust signals include:

- The same product and service names appearing consistently
- Current update or effective dates
- Clear contact or request instructions on privacy-related pages
- FAQ answers that match public service and ERP pages
- Policy pages that are easy to reach from the footer

If the FAQ promises one thing but the legal pages describe something narrower, rely on the policy wording and ask for clarification before moving forward. For more on comparing public content across the site, see [Understanding Public Page Layouts and Visitor Actions](#).

Common Issues When Answers Are Hard to Find

Sometimes the page you open does not fully answer your question. When that happens, the best approach is to use the links and contact paths already provided on Sherkety ERP & Website Platform instead of making assumptions from incomplete information.

If the **FAQ** does not answer a product, package, or pricing question, look for a linked **contact form**, **sales inquiry option**, or related service page. FAQ content is helpful for common questions, but it may not cover every business case or package detail. If you cannot find a clear answer, move to the inquiry path rather than relying on an older answer or a partial comparison.

If the **Privacy Policy** or **Cookie Policy** feels too general, check for an **effective date**, update wording, or links tied to consent choices. Visitors often miss these details on a first read. Also look for a privacy request method described on the page. That is usually the clearest sign that the page is meant to support real user questions rather than only act as a formal notice.

When the **Terms and Conditions**, **Disclaimer**, and **FAQ** seem inconsistent, use the legal policy pages as your reference point and request clarification before you proceed. This is especially important if your team is reviewing Sherkety ERP & Website Platform for procurement, compliance, or internal approval.

If the **App Privacy** page does not include the level of detail you expected, check whether the page points you to another privacy notice or support source. In some cases, visitors may need to compare the website's privacy information with app-related information published elsewhere by the company.

Useful checks when answers are hard to find:

- Look for update dates
- Follow links between FAQ and policy pages
- Use the contact or inquiry route when a page stays unclear
- Treat formal policy wording as more authoritative than promotional text

[SCREENSHOT: Public page with footer legal links and a contact or inquiry call to action]

Overview

This document focuses on how visitors use the public **FAQ**, **Privacy Policy**, **Terms and Conditions**, **Cookie Policy**, **Disclaimer**, and **App Privacy** pages in Sherkety ERP & Website Platform to answer common questions before contacting the company. These pages are part of the public website experience and are typically reached through footer links and other informational navigation.

The main idea is simple: not every question belongs on the same page. The **FAQ** page is best for quick, practical answers about services, ERP evaluation, onboarding,

support, and next steps. The policy pages are where visitors check formal information about privacy, tracking, usage rules, and limits on reliance. Reading them together gives a more complete picture than relying on a service page or homepage section alone.

This guide also shows how different visitors use these pages differently. A business services visitor may want reassurance about inquiry handling and support expectations. A prospective ERP buyer may be comparing vendors and looking for stronger signals such as current policy dates, clear privacy explanations, and consistent wording across legal and product pages. In both cases, these pages help visitors judge transparency and readiness before they engage.

You will also see how to respond when information is incomplete or hard to locate. Instead of guessing, visitors should use the available contact or inquiry paths and treat formal policy wording as the stronger source when it conflicts with general promotional language.

If you need help with the broader public browsing experience before using these pages, start with [Navigating Public Pages and Entry Points](#).

Prerequisites

You do not need an account to use the pages covered in this guide. These are public pages in Sherkety ERP & Website Platform, so any visitor can open them directly from the website.

Before you begin, it helps to have:

- Access to the public website in your browser
- A basic idea of what you are trying to confirm, such as pricing questions, privacy concerns, cookie consent details, or website usage rules
- Enough time to compare more than one page if your question crosses topics

You will get the most value from this guide if you are doing one of the following:

- Comparing Sherkety ERP & Website Platform with other business service or ERP providers
- Checking whether a question is answered before submitting an inquiry
- Reviewing privacy and legal information before sharing contact details
- Looking for formal wording to support internal review or procurement discussion

It also helps to know where public links usually appear:

- In the **footer**
- In legal or informational navigation areas
- Inside related page links from FAQ answers or policy text

If you are browsing in more than one language, you may want to review [Switching Languages While Browsing the Platform](#) so you can confirm you are reading the version you intend to use.

Your next step in this documentation set is [Understanding Disclaimer and App Privacy Pages](#).