

Help & Troubleshooting — Purchase

July 28, 2026

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Purchase List

Symptom	Likely cause	Fix
The list contains too many records to review efficiently.	No search value or list category has been applied.	Use Search and select All , Planned (BOM) , or To Order (MRQ) as appropriate.
A required list column is not visible.	The active layout does not include that column.	Select Columns Chooser , update the displayed columns, and select Update Current .
Layout changes are not retained.	The changes were cancelled or not saved to the current layout.	Select Update Current after making the required layout changes.
The wrong saved layout is displayed.	A different layout is active.	Select Standard Layout or choose the required saved layout using the layout controls.

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