

Help & Troubleshooting — NotificationsPage

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Notifications Page

Symptom	Likely Cause	Fix
A supporting document is missing from the notification action.	The file was not added before confirmation.	Select Attach , add the required document using files[] , and review the attachment before selecting Ok .
You are unsure which notification content to review.	The page offers both all and Tickets , without further descriptions on the screen.	Select the option that corresponds to the work item you are handling and review the displayed content before confirming.
You are not ready to complete the notification.	Required information or documentation is still pending.	Do not select Ok until you have completed the review and attached any required supporting files.

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