

Help & Troubleshooting — My Desk2

July 28, 2026

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My Desk

Symptom	Likely cause	Fix
The required file is not shown in files[] .	The file has not been added through the available attachment action.	Select Attach again, add the required file, and verify that it appears in files[] .
You are unsure whether the My Desk screen is ready to confirm.	The displayed file list has not been reviewed.	Check files[] and confirm that all required files are present before selecting Ok .
You need to work in another business area rather than in My Desk.	The required work belongs to a specialised application area.	Use the available navigation control, such as Sales , PM , Purchasing , Warehouse , or Finance , as appropriate.

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