

Help & Troubleshooting — My Desk

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Symptom	Likely cause	Fix
You cannot find the My Desk workspace.	You are working in another application area.	Select My Desk from the application navigation.
A required supporting file has not been included.	The attachment action was not completed before confirmation.	Return to My Desk, select Attach , and use the files[] field to add the required file before selecting Ok .
You need to work on Sales, PM, Purchasing, Warehouse, or Finance information rather than a desk action.	My Desk does not display the operational fields for those applications.	Use the appropriate navigation control, such as Sales , PM , Purchasing , Warehouse , or Finance .
You are unsure whether to select Ok .	The current graph, ticket, or attachment action may not be complete.	Review the current action and select Ok only after the required work has been completed.

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