

Help & Troubleshooting — Market

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Projects

- You cannot revert a project to the inquiry stage → One or more offers are not in Draft → Ensure that all offers are in Draft before reverting to inquiry.
- You cannot cancel an offer → Active sales exist after the Offer stage → Cancel the offer only when there are no active sales after Offer.
- You cannot reverse Delivered → A due invoice already exists → Keep the order in Delivered; the order cannot be un-delivered.
- You cannot delete an item → The item is Ready for Shipment or Delivered → Do not delete the item at these stages.

[Projects](#)