

Help & Troubleshooting — Letters Of Guaranties

July 31, 2026

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Letters of Guarantees

Symptom	Likely cause	Fix
The record remains open after saving.	Save was used instead of the closing action.	Select Save and Close after confirming that the record is complete.
A required document is not available in files[] .	The attachment action was not confirmed.	Use Attach , choose the file with Select , and select Ok to confirm the attachment.
The selected item is not appropriate for the L/G record.	The wrong item was chosen through Select....	Revise the selection before saving the record.
Information appears to be missing during review.	The relevant stage tab has not been checked.	Review the Contact, Product, and RFQ tabs before saving or closing the record.

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