

Help & Troubleshooting — Blogs

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Blogs

Symptom	Likely cause	Fix
You cannot complete the new record as expected.	A value may still need to be chosen in Select...	Open Select... , choose the applicable available option, and confirm it with Select .
The required supporting document is not shown on the record.	The file has not been added through Attach or has not been saved with the record.	Select Attach , add the file through files[] , then select Save or Save and Close .
You have finished editing but remain on the record form.	Save preserves the record without closing the form.	Select Save and Close to save the record and close the form.
You need to leave the current record.	The record form remains open after saving.	Save the record, then select Go Back to Home Page .

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