

Help & Troubleshooting — Activity

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List

- The activity record cannot be saved → A mandatory field has not been completed
→ Complete the required field shown on the form, then select **Save**.
- A warning appears when leaving the form → The form contains unsaved changes
→ Select **Save** or **Save and Close** before leaving the form.
- The **Activities** option is unavailable → You do not have access to the Activities area
→ Obtain the required access before attempting to create or update an activity record.

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