

System Requirements

August 18, 2026

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PAMS CRM works in a current web browser with an internet connection. No separate installation is required.

Supported Browsers

For the best experience, use the latest version of one of these browsers:

- Google Chrome
- Microsoft Edge
- Mozilla Firefox
- Apple Safari on Mac computers and iPads

Keep your browser updated. Older browsers may not display all PAMS CRM pages, lists, documents, or dashboards correctly.

Screen Resolution

Use a screen resolution of at least **1280 × 720 pixels**.

For detailed work such as reviewing grids, dashboards, reports, pricing, warehouse records, and financial information, a larger screen is recommended. A resolution of **1920 × 1080 pixels** or higher provides a more comfortable view.

Supported Devices

PAMS CRM is designed primarily for use on:

- Desktop computers
- Laptop computers
- Larger tablets

A desktop or laptop computer is recommended for work that involves detailed lists, data entry, document preparation, reporting, warehouse records, or financial review.

You can use PAMS CRM on a tablet for viewing records, completing tasks, checking notifications, and other routine work. Some screens may be easier to use in landscape orientation.

Mobile phones can be used for basic access, but they are not recommended for full-day work or screens with large tables and detailed forms.

Internet Connection

Use a reliable internet connection. A stable connection is especially important when you:

- Upload or download files
- Create or print documents
- Work with large lists or reports
- Save detailed records
- Use dashboards and financial reviews

If your connection is interrupted while entering information, check that your changes were saved after reconnecting.

Browser Settings

Allow PAMS CRM to open downloads and display documents when needed. This is important for working with generated documents, reports, and attached files.

If you use browser privacy settings that block website data, some sign-in or display preferences may not be remembered.

Access and Permissions

What you can view or change in PAMS CRM depends on your assigned role, branch access, and your company's available features. If you cannot find a menu, record, or action that you need, contact your PAMS CRM administrator.

For help with signing in or resetting your password, see the sign-in guidance available from the PAMS CRM sign-in page.