

Subscribers

September 11, 2026

Subscribers

Use this list to review companies, their sub domains, and their plans, then open the related details.

Subscribers

A subscriber is a company shown with the sub domain and plan assigned to it. Use this reference list when you need to review those assignments or continue to the subscriber details page.

If you need to...	Go to
Reach the subscriber list	Before you start
Identify a subscriber row	Find a subscriber
Read the list columns and filters	Understand the subscriber list
Review filtered rows	Filter and review the list
Open the subscriber record	Know what is next
Review the subscriber record	Subscriber details
Review plan configuration	Plans

Before you start

Open the Subscribers page to reach the list.

This page presents subscriber rows for review. It does not provide a subscriber-entry form, validation fields, or create and delete controls. Continue to [Subscriber details](#) for the separate subscriber record surface.

Then continue to [Find a subscriber](#).

Find a subscriber

Locate a subscriber row before reviewing its assignment.

Prerequisites

- You can open the Subscribers page.

Steps

1. Open the Subscribers page.
2. Read the **Company**, **Sub domain**, and **Plan** columns to identify the row.



Company	Sub domain	Plan	
Thalia Co Old	thaliaOld		
ThaliaCoOld	ThaliacoOld		
AlGolf	Algolf		
Thalia Co	Thaliaco		
crm-rbm	crm-rbm		
crm2-rbm	crm2-rbm		
MHP	MHPcrm		
Dynamic Power	dynamicpower		

Count: 19

Result: The subscriber list is on screen, with the **Company**, **Sub domain**, and **Plan** columns available for review.

Continue to [Understand the subscriber list](#).

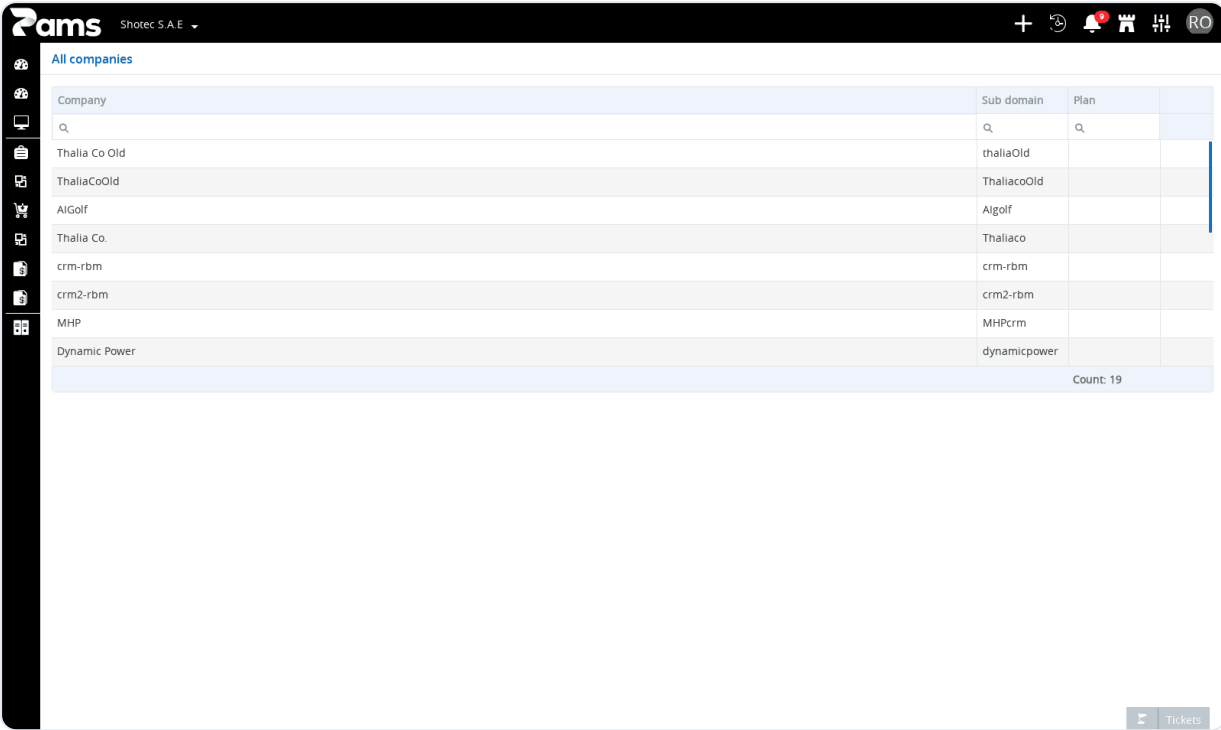
Understand the subscriber list

The subscriber list is a read-only grid for comparing each company with its sub domain and plan.

The visible columns are filterable and not editable.

Column	What it shows	List behaviour
Company	The subscriber company	Visible, filterable, and not editable
Sub domain	The subscriber sub domain	Visible, filterable, and not editable
Plan	The plan assigned to the subscriber	Visible, filterable, and not editable; the column also carries the record-count summary

Filtering, paging, and sorting use remote list operations. The filter row applies a filter on click, and header filters are visible. The grid allows column reordering and resizing. The column chooser is disabled.



The live page also displayed a count summary and six visible controls without labels. No buttons, spinner, or password field appeared.

Company	Sub domain	Plan
Q	Q	Q
Thalia Co Old	thaliaOld	
ThaliaCoOld	ThaliacoOld	
AlGolf	Algolf	
Thalia Co.	Thaliaco	
crm-rbm	crm-rbm	
crm2-rbm	crm2-rbm	
MHP	MHPcrm	
Dynamic Power	dynamicpower	

Count: 19

Continue to [Filter and review the list](#) when you need to narrow the rows.

Filter and review the list

Narrow the visible rows without changing subscriber data.

Prerequisites

- The subscriber list is open.

Steps

1. In the row beneath the headers, enter a filter for the column you want to review.
2. Apply the filter on click.
3. Read the matching rows under **Company**, **Sub domain**, and **Plan**.
4. Choose filter options for a column.

Company	Sub domain	Plan
Q	Q	Q
Thalia Co Old	thaliaOld	
ThaliaCoOld	ThaliacoOld	
AlGolf	Algolf	
Thalia Co.	Thaliaco	
crm-rbm	crm-rbm	
crm2-rbm	crm2-rbm	
MHP	MHPcrm	
Dynamic Power	dynamicpower	

Count: 19

Result: The grid shows the rows returned by the selected filter, while the subscriber data remains unchanged.

If the list reports an error, continue to [When list review goes wrong](#).

When list review goes wrong

The list-load error is shown as `An error occurred while processing your request`.

Situation	Message
The subscriber list load reports an error	<code>An error occurred while processing your request</code>

When the list is ready, continue to [Know what is next](#).

Know what is next

After you identify a subscriber row, continue to the separate subscriber details page to review the selected record.

Prerequisites

- A subscriber row is visible in the list.

Steps

1. Open the selected subscriber using one of these choices:

If you want to...	Select...
Open it from the row	a data-row cell outside the edit area
Use the edit control in the row	the edit control in that row

Result: The selected subscriber opens on [Subscriber details](#).

The Subscribers list has no controls for creating or deleting subscribers. Use [Plans](#) for plan configuration.