

Order activation conditions

September 10, 2026

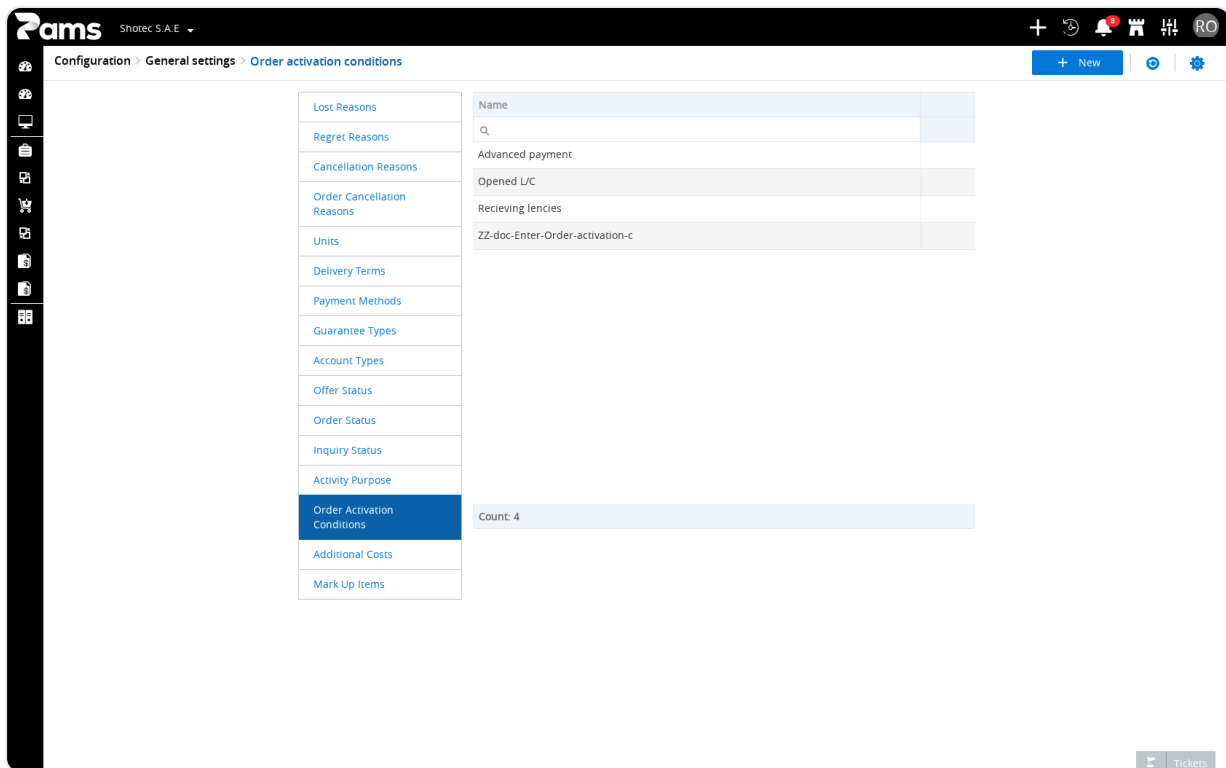
Order activation conditions

Order activation conditions at a glance

An order activation condition is a named requirement that can be used in the activation-conditions area of a sales order. Maintain the names on this page, then use them on the order where you track whether each condition has been applied, completed, and dated.

If you need to...	Go to
Find the list and recognise the page	Find the Order activation conditions list
Understand the available field and list data	Understand the list and fields
Use a condition on an order	Use the maintained conditions in sales orders
Add, edit, delete, or export a condition	Add and maintain a condition entry
Resolve a blocked action or message	Handle unavailable actions and messages
Continue working with the order	Continue with sales-order work

The order-side table names the condition and records **Applied**, **Completed**, and **Completed on**. A condition name maintained here is therefore the label you recognise when reviewing the order's activation requirements.



Before you start

The Order activation conditions list is available through the configuration area. Access is guarded by the signed-in access check, and the list depends on the configuration subscription feature.

Prerequisites

- Sign in with access to the configuration area.
- Have the condition name you want to maintain ready.
- If the list is replaced by an upgrade surface, use the subscription row in [Handle unavailable actions and messages](#).

The available actions also depend on the page's permissions. The list requests permission for import and export, and the page controls determine whether **New**, edit, or delete actions are available. The **Name** field is required when you create or edit an entry.

Find the Order activation conditions list

Reach the reference list and recognise the correct sales configuration page.

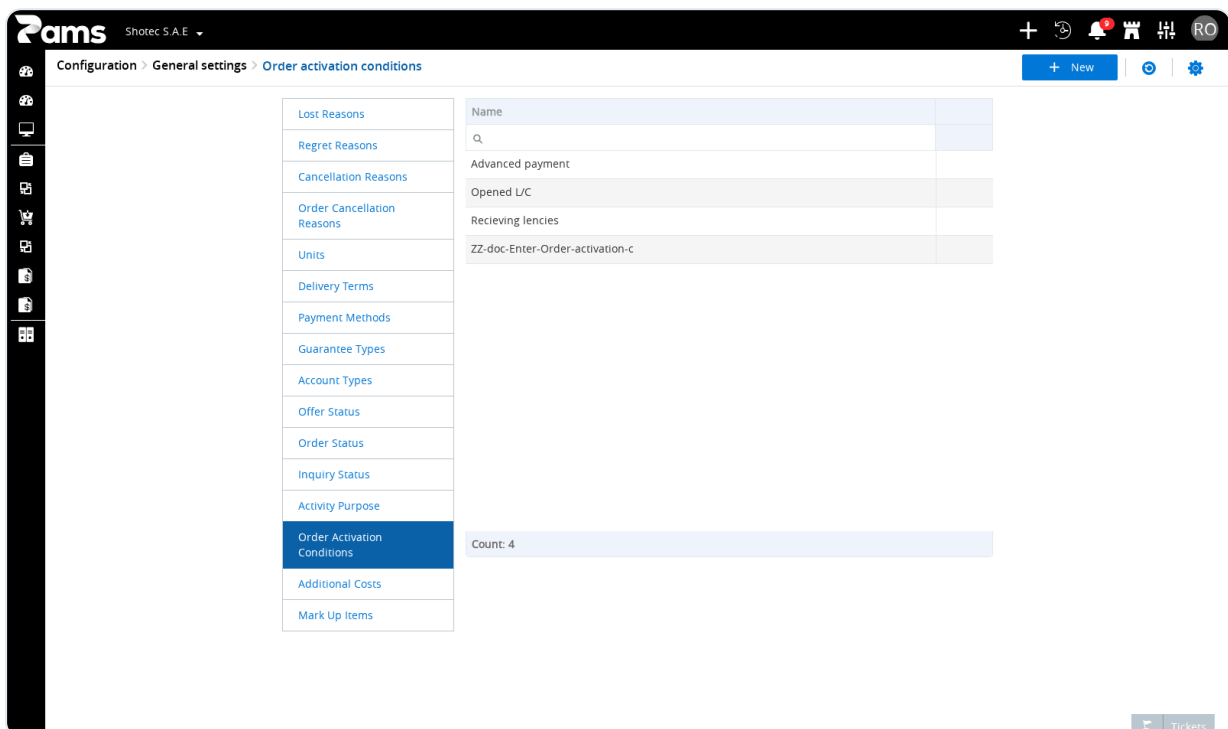
Prerequisites

- Sign in with access to the configuration area.

Steps

1. Open the configuration navigation.
2. Open the Sales settings list.
3. Select **Order activation conditions**.
4. Confirm that the selected **Order activation conditions** entry is shown in the navigation.
5. Confirm that the page title is **Order activation conditions**.

The list is part of the sales configuration navigation alongside **Lost Reasons**, **Regret Reasons**, **Cancellation Reasons**, **Order Cancellation Reasons**, **Units**, **Delivery Terms**, **Payment Methods**, **Guarantee Types**, **Account Types**, **Offer Status**, **Order Status**, **Inquiry Status**, and **Activity Purpose**. Select one of those entries when your next task uses that reference list instead.



Result: The Order activation conditions list is open. **New**, **Refresh**, and **Settings** are visible on the page.

Understand the list and fields

The list uses one visible subject field: **Name**. Four rows were visible in the list, and the rows appear without column headings.

What you see or use	Details
Name	Text value; visible in the list and form; required when the form validates it; first form field.
Other configuration values	Not displayed in the list.

The visible list column is **Name**. The list does not have a subject-specific tab; the sales configuration navigation provides the route to sibling reference lists.

Use the maintained conditions in sales orders

Use the order panel when the activation-conditions feature is included. The order-side area lets you insert the current condition names and track each one through application and completion.

Steps

1. In the order panel, select **Order activation conditions**.
2. If the order has no conditions, select **Insert activation conditions**.
3. In the condition table, review the condition name in the condition column.
4. Select **Applied** for a condition when the requirement has been requested.
5. Select **Completed** after **Applied** is selected.
6. Enter or select **Completed on** after **Applied** and **Completed** are selected.

The order-side controls follow these rules:

If you need to...	Use this order-side control
Mark the condition as requested	Applied (yes/no)
Mark the requested condition complete	Completed (yes/no), after Applied is selected
Record when completion occurred	Completed on , after Applied and Completed are selected

If you need to...	Use this order-side control
Identify which condition you are reviewing	The condition-name column

The **Completed on** date is constrained by the order date and today.

Note: **Completed** remains unavailable until **Applied** is selected. **Completed on** remains unavailable until both **Applied** and **Completed** are selected.

Result: The order's activation-conditions area shows the maintained condition names and the available applied, completed, and completion-date controls.

Add and maintain a condition entry

Use this procedure to maintain the names that appear in the order-side condition table.

Prerequisites

- Open the Order activation conditions list.
- Have the condition name ready for a new or changed entry.

Steps

1. Select **New**.
2. In the new-item popup, enter the condition name in **Name**.
3. Activate **OK** to submit the entry.
4. For an existing entry, choose the required action.

If you need to...	Do this
Edit the entry	Select its row or row edit action.
Leave a delete menu without removing the entry	Open the row delete menu.
Remove an entry	Open the row delete menu.

5. If you selected the edit option, change **Name**.
6. If you selected the edit option, activate **OK**.

7. If you selected the cancel option, select **Cancel**.
8. If you selected the delete option, select **Delete** when more than one row exists.
9. When export is available, select **Export**.

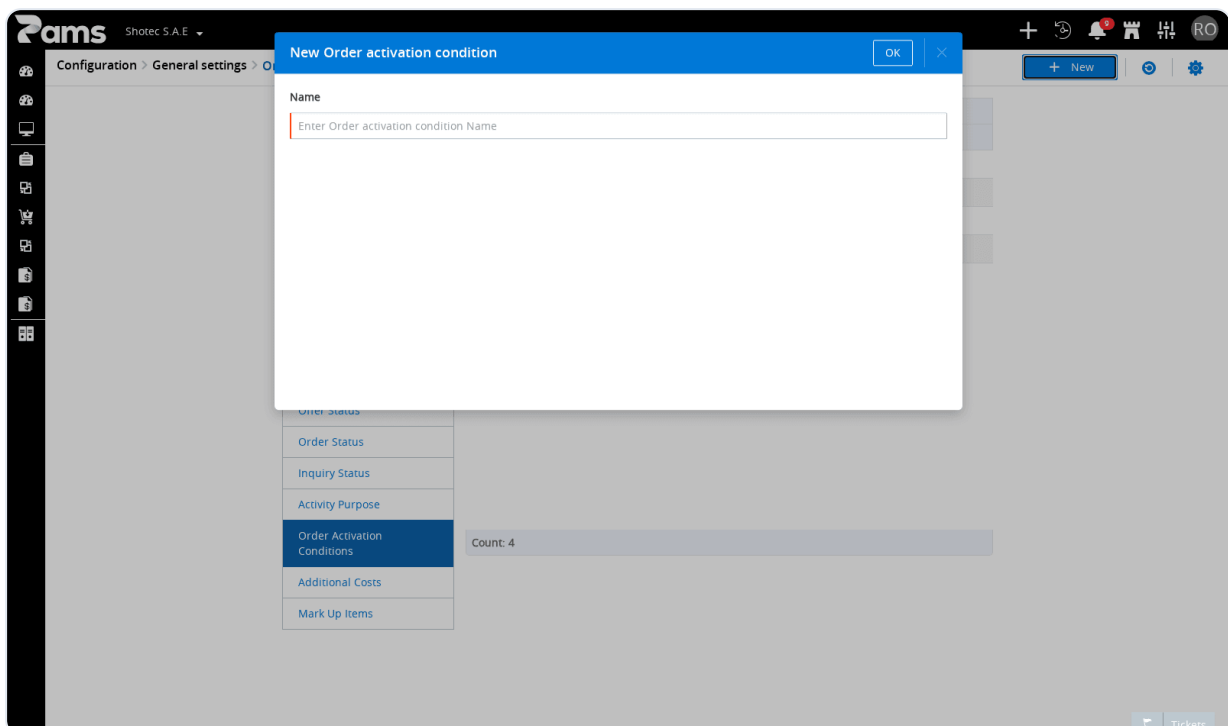
The new-item popup shows **Name** with a required marker. The row edit action has no text label.

Selecting a row opens its edit surface when editing is available. Deletion is blocked when the list

contains only one item. The save operation validates the form before it calls the list service; a

successful create adds the new row, and a successful edit updates the existing row.

Export opens the export dialog when it is available. The dialog presents an export option and its **Export** action.



Result: The condition list shows the maintained entry after a successful create or update, or the row remains in the list after **Cancel** closes the delete menu.

Handle unavailable actions and messages

The list can show a different surface when the subscription feature is not included, and individual actions depend on the page's configuration and permissions.

Situation	What appears or happens
The subscription excludes the configuration feature	The upgrade surface replaces the grid.
New access is available	New is available when the new-button setting allows it.
Edit access is available	The row edit action and row-click editing are available.
Delete access is available	The row delete menu is available.
Import or export access is available	The corresponding list action is available after its permission check.
The list contains one item	The delete operation shows Must have at least one item .

When a required value is missing, the form displays **Name is required**. A shared required-field validation can display **This Field Is Required**. When a filter contains forbidden characters, the page displays **Forbidden characters detected. Please remove them and try again.**

After this action...	The page can display
Save a new entry	Data saved Successfully
Update an existing entry	Data updated Successfully
Delete an entry	Data Deleted Successfully
Try to delete the last remaining item	Must have at least one item
Delete an entry related to saved data	Related to Saved data, Can't be deleted
Delete fails for another reason	Failed to Delete

Continue with sales-order work

The maintained names continue into the activation-conditions area of the sales-order record. From there, use the order-side table to review **Applied**, **Completed**, the condition name, and **Completed on**. For the surrounding order work, continue to [Sales job record](#)

or [Orders](#). For related setup, open [Order status](#),
[Delivery terms](#), or [Payment methods](#).

The order-side use remains the next step after maintaining a condition name.