

Plans

September 10, 2026

Plans

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Plans are the subscription options you review in the configuration area. Open a plan from the list when you need to inspect its details.

If you need to...	Go to
Understand the list and its columns	Understand the plan list
Narrow the list	Filter the plan list
Open a saved plan	Find and open a plan
Resolve a loading problem	When the list cannot load
Continue with the selected plan	Continue to plan details
Work with the selected plan's details	Plan details

Before you start

The Plans page loads the list when you open it. Use the column values to recognise the plan you need before opening it.

Check	What to look for
Plan	The plan name in the Plan column
Price	The amount in the Price column
Dates	The values in Created at and Modified at
Availability	The value in the Active column

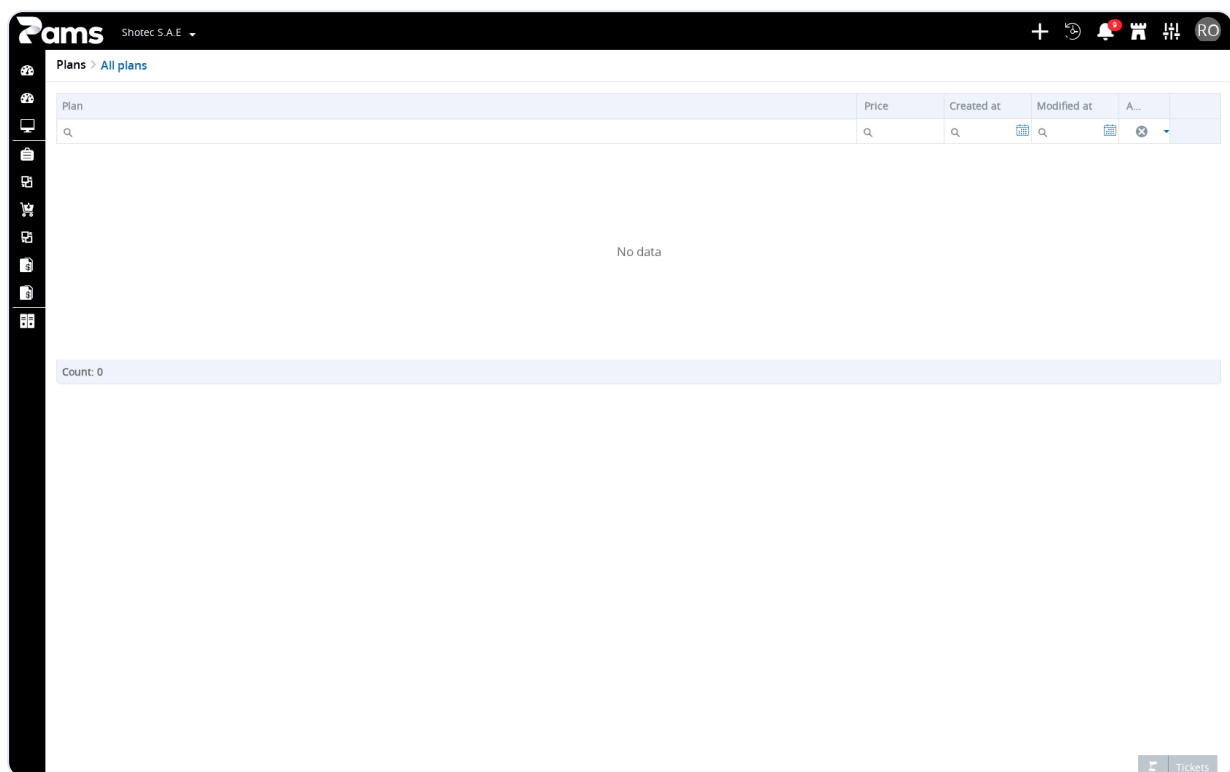
Understand the plan list

The Plans page is a grid for reviewing subscription plans. The page starts with the **All plans**

and **Plans** breadcrumbs, followed by these columns:

Column	Use it to...
Plan	Identify the plan.
Price	Compare the plan price.
Created at	See when the plan was created.
Modified at	See when the plan was last modified.
Active	Check whether the plan is active.

When no plan rows are available, the page shows **No data** and **Count: 0**.



Filter the plan list

The **Filter row** and **Header filter** narrow the plan rows by the values in their columns.

Prerequisites

- The Plans list is open.

- The column you want to use is visible.

Steps

1. In the **Filter row**, enter the value you want to use for the selected column.
2. Press `Enter` to apply the filter.
3. If you need a column-specific filter, select the **Header filter** for that column.

Result: The grid applies the selected filter to the plan list.

Find and open a plan

A plan record is the detailed page for a subscription option identified by its name, price, dates, and active state.

Prerequisites

- The Plans list is open.
- The plan appears in the list.

Steps

1. Use one of these alternatives:

If you are selecting...	Do this
A plan row	Select a cell in the row other than the edit cell.
The edit link	Select the Edit-cell link in the row.

Result: The selected plan opens at `/configuration/plans/<Id>` .

When the list cannot load

The list-load error is the message shown when the request for plans fails.

What you see	What it means
An error occurred while processing your request	The request for the plan list failed.

Continue to plan details

After the selected plan opens, continue with its detailed work.

Prerequisites

- The selected plan record is open.

Steps

1. On the plan record, continue with [Plan details](#).

Result: The selected plan's detailed record is open.