

Getting help

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When you need answers about Conduit or help with a common problem, choose the destination that matches your question. Questions, error messages, and common issues are handled in separate help and troubleshooting pages rather than in an in-app help screen.

If you need to...	Go to
Find answers to questions about using the application	FAQ
Match an error or loading message to its explanation	General error messages
Work through a recurring problem	Common issues and solutions

For general questions about using Conduit, open the [FAQ](#). Open [General error messages](#) for an error or loading message. For a recurring problem, open [Common issues and solutions](#).

Before you look for help

Use the three reference pages in the table above for questions, messages, and recurring problems.

Choose one of the three reference pages in the table to continue.

Choose a help destination

Use this procedure when you need to decide which reference page to open.

Prerequisites

You know whether you are looking for a general answer, an explanation of a message, or a solution to a recurring problem.

Steps

1. Select the reference page that matches your question in the orientation table above.

Result: The reference page for your question or problem is open.