

Authentication and loading messages

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Authentication and loading messages

Authentication messages tell you which authentication form is open or whether the application is still resolving authentication. Use this page when you are choosing between **Sign in** and **Sign up**, waiting for the authentication state, or interpreting the header while authentication is temporarily unavailable.

If you need to...	Go to
Enter credentials for an existing account	Sign in
Create an account	Create an account
Understand loading or unavailable states	Loading and unavailable states
Resolve an authentication error	General error messages
Find broader troubleshooting guidance	Common issues and solutions

Before you start

You can use the authentication forms at `/login` and `/register` . The forms ask for the information in this table.

Form	Information
Sign in	Email and Password
Sign up	Username, Email, and Password
Both forms	The form's submit action is Sign in or Sign up , according to the route

Have the information for the selected form ready before you open it.

Open the authentication form

Use the form that matches what you need to do. The authentication page provides a link

to the other form so you can change your choice without using the browser address bar.

Steps

1. Choose one option:

If you need to...	Select
Enter credentials for an existing account	Sign in
Create a new account	Sign up

2. Change forms when needed:

If you are on...	Select to change forms
Sign in	Need an account?
Sign up	Have an account?

Result: The selected authentication form is on screen.

Understand the form

Sign in is the form for an existing account. **Sign up** is the form for creating an account. The route determines which form-specific field and submit label appear.

On the form	Fields	Submit action
Sign in	Email, Password	Select the Sign in button
Sign up	Username, Email, Password	Select the Sign up button

The **Username** field belongs to **Sign up**. **Sign in** uses **Email** and **Password**. The form requires **Email** and **Password** on both routes, and **Username** on **Sign up**.

The submit action is disabled while the form is invalid. During submission, the form fields are disabled until the request finishes.

With the correct form and information identified, continue to the submission steps.

Sign in or create an account

Complete the form that matches your route. Use **Sign in** for an existing account and **Sign up** for a new account.

Prerequisites

- You are on the correct form.
- You have the information required by that form.

Steps

1. Enter the account details for your form:

If you are on...	Enter...
Sign in	The account email in Email and the account password in Password
Sign up	The new account name in Username , the account email in Email , and the account password in Password

2. Submit the form:

If you are on...	Select
Sign in	Select the Sign in button
Sign up	Select the Sign up button

Result: After successful authentication, the application navigates to the home route.

When a message appears

The header uses short messages while authentication is being resolved or temporarily unavailable.

Message	Meaning
Loading...	Authentication state is loading.
Auth unavailable - retrying automatically	Authentication is temporarily unavailable and retrying automatically.
Connecting...	The header is showing the temporary unavailable state.

If an authentication request returns an error, the authentication page displays the returned error values in its error area and allows submission again.

Use the message that appears while the request is resolving to decide what to do next.

Continue from authentication

After successful authentication, continue on the home route. For the task-specific steps, use [Sign in](#) or [Create an account](#).

For state messages, use [Loading and unavailable states](#).

For error guidance, use [General error messages](#) and [Common issues and solutions](#).