

Videos overview

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Videos at a glance

A narrated video is a page walkthrough that combines a video, optional captions, chapters, and interactive step markers. The **Videos** destination is where you choose the project whose videos you want to view; a public video opens in a chaptered player.

If you need to...	Go to
Open the project video list	Find the Videos destination
Choose a project	Find the Videos destination
Identify the player and its controls	Understand the video surface
Select chapters or captions while reviewing	Review a video
Follow the complete review procedure	Review a video
Read the available video actions	Video reference
Open a public player with a video ID	Public video viewer

The signed-in **Videos** destination is available in the application navigation. A public viewer opens when you provide a video ID. Its available controls are **Chapters**, **Captions on**, **Captions off**, **Download**, and **Jump to this step**.

Before you start

Before opening the project video list, select the project whose narrated walkthroughs you want to view. A public player uses a video ID instead of the project selector.

Before you start	What it determines
A current project	The project video area can load the project's videos.
A signed-in session with an access token	The project video list can be requested.
A selected video	The player, editor, and video actions can appear.
A video URL	The player and share, embed, and download actions can appear.
A captions URL	The captions control can appear.
Chapters	The chapter list and chapter buttons can appear.
Hotspots	Interactive step markers can appear while playback is near their time.
A video ID	The public viewer can request one video.

Find the Videos destination

The **Videos** destination is the signed-in entry point for videos belonging to the selected project.

Control	Options
Select a project from the header dropdown	The list holds returned project names; each appears under Recent or All Projects .

Prerequisites

- You are signed in.
- You know which project you want to view.

Steps

1. Select **Videos** in the application navigation.
2. Open **Select a project from the header dropdown**.
3. Use **Search projects...** to narrow the project options.
4. Select a returned project-name option under **Recent** or **All Projects**.

If you are starting with...	Use...
A project you selected recently	Recent

If you are starting with...	Use...
A project outside the recent list	All Projects
A known public video ID	The public video viewer

5. If the search returns no match, refine the search text after **No projects found** appears.

Result: The Videos destination opens with the selected project as the context for the project video surface.

Continue to the video surface to identify the player and the controls available for that video.

Understand the video surface

The video surface is the place where you play a selected walkthrough and, when its data supplies the related features, use chapters, captions, hotspots, sharing, embedding, downloading, or narration-script controls.

Area	What you can use there
Selected video	The native video player when the video has a video URL.
Sharing row	Copy share link , Copy embed code , and Download when a video URL is available.
Narration script	Intro , each Step field, and Outro multiline fields when the video has an editable script.
Script actions	Save script when a draft script exists, and Re-render video when a video is selected.
Viewer bar	Chapters , Captions on , Captions off , and Download when the video includes the related chapters or captions.
Step markers	Jump to this step when an active hotspot has no custom label. A custom hotspot label replaces that default label.

The project surface can also show an empty project state, an empty video list, a selected video with no editable script, or no share and embed row when the selected video has no video

URL. The public viewer presents its player only after the video request succeeds. After identifying the available controls, continue to the review procedure.

Review a video

A video review is a focused watch of a page walkthrough using its player, chapters, captions, and interactive step markers. Use the detailed [Review a video](#) procedure after you have opened the Videos destination.

Prerequisites

- A video is selected.
- The selected video has a video URL if you want to use the player.

Steps

1. Select a video from the project video list.
2. Use the native video player controls to start playback.
3. Select a chapter button to seek to that chapter and continue playback from its start.
4. Select **Captions off** or **Captions on** to change the captions display when captions are available.
5. Select an active **Jump to this step** marker to seek to the step it represents.

Result: The player follows the selected chapter and playback position, captions use the selected setting, and an active step marker can move playback to its associated step.

If the surface displays a different message, use the matching branch in the next section.

When the surface differs

The Videos destination changes its content according to the project and video data available to it.

Use the message on screen to choose the matching branch.

What appears	What to do
No project selected	Select a project from the header dropdown.
Loading videos...	Wait for the project video list to finish loading.
Turn your manual into narrated videos	Select Generate narrated videos when that action is available.
Generate narrated videos	Select Generate narrated videos when that action is available on the empty Videos surface.
This video has no editable script.	Review the video without script editing.
Loading...	Wait for the public player request to finish.
This video isn't available.	Check the public video ID and open the public viewer again.
Could not copy to the clipboard.	Check the browser clipboard permission before trying the copy action again.
Copied!	The selected share link or embed code has been copied.
Script saved. Re-render to update the video.	Select Re-render video to refresh the saved narration.
Editing the narration script is a Pro feature. Upgrade to edit.	Use a plan that permits narration-script editing before selecting Save script .
Could not save the script.	Check the script and try Save script again.
Re-render queued – the video will refresh shortly.	Wait for the video to refresh.
Re-rendering video is a Pro feature. Upgrade to re-render.	Use a plan that permits video re-rendering before selecting Re-render video .
Could not queue a re-render.	Try Re-render video again.
A published project share link	Use Copy share link for the live page link.
An unpublished project share link	Use the standalone video player link returned by Copy share link in the sharing row.

The empty project surface also says The project dropdown in the header sets the project for every enterprise surface. and Select a project from the header dropdown to view its narrated walkthrough videos.

What to do next

After you identify the surface, continue with the page that matches your next job.

Next job	Page
Select and review a narrated video	Review a video
Look up video fields, actions, and messages	Video reference
Move between application destinations	Navigation basics

The detailed review, sharing, embedding, script-saving, re-rendering, captions, chapter, and hotspot actions depend on the video and project data available when you use the surface.