

Navigation basics

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Navigation basics

Overview

Navigation basics covers moving between the authenticated workspace destinations. Use it when you need to leave one work area and open another without changing the work in either area.

If you need to...	Go to
Understand the workspace shell before choosing a destination	Understanding the interface
Find a destination	Choose a work area
Move between destinations	Change work areas
Use the mobile navigation	Use conditional navigation
Continue work in Projects	Projects overview
Continue work in Documents	Documents overview
Continue work in Operations	Operations overview
Continue work in Analytics	Analytics overview
Continue work in Screenshots	Screenshots overview
Continue work in Videos	Videos overview
Continue work in Desk	Desk overview
Continue work in Issues	Issues overview
Continue work in Organization	Organization overview
Troubleshoot an access problem	Your first day

Before you start

Prerequisites

- You are signed in to the application.
- If you are using a small viewport, you have access to the mobile menu.
- If you need the platform administration destination, you have platform administrator access.

The available navigation depends on your access and display size. On a small viewport, the sidebar is replaced by Menu. The Platform section appears only for a platform administrator.

Steps

1. Check whether the navigation is displayed as a sidebar or behind Menu.
2. If you need platform administration, check whether **Organizations** is available.

Result: You know which navigation controls are available before selecting a destination.

Find a destination

Navigation groups destinations by the work area they open. Use the question you are answering to choose the destination rather than searching by route text.

Prerequisites

- You know which work area you need to open.

Steps

1. In the navigation, locate the destination that matches your work.

If you need to...	Select
Open the workspace home	Dashboard
Work with projects	Projects
Work with documents	Documents
Review operational work	Operations
Review measurements	Analytics
Review images	Screenshots
Review narrated walkthroughs	Videos
Review recorded walkthrough steps	Captured Flows

If you need to...	Select
Work with support conversations	Support Agent
Work from the support inbox	Desk
Review reported problems	Issues
Manage organization information	Organization
Manage workspace appearance	Branding
Manage connected services	Integrations
Manage the subscription	Billing
Manage organizations as a platform administrator	Organizations

2. Check the destination description associated with your selection when you need to distinguish between similar work areas.

Select	Opens
Dashboard	Workspace home
Projects	Project workspace
Documents	Document workspace
Operations	Operational work
Analytics	Measurements and reports
Screenshots	Screenshot gallery
Videos	Video walkthroughs
Captured Flows	Recorded walkthrough steps
Support Agent	Support conversations
Desk	Support inbox
Issues	Reported problems
Organization	Organization information
Branding	Workspace appearance
Integrations	Connected services
Billing	Subscription management
Organizations	Platform administration

Result: You have identified the destination and what it opens.

Understand the navigation screen

The navigation screen is the set of work-area links around the workspace surface. The desktop sidebar

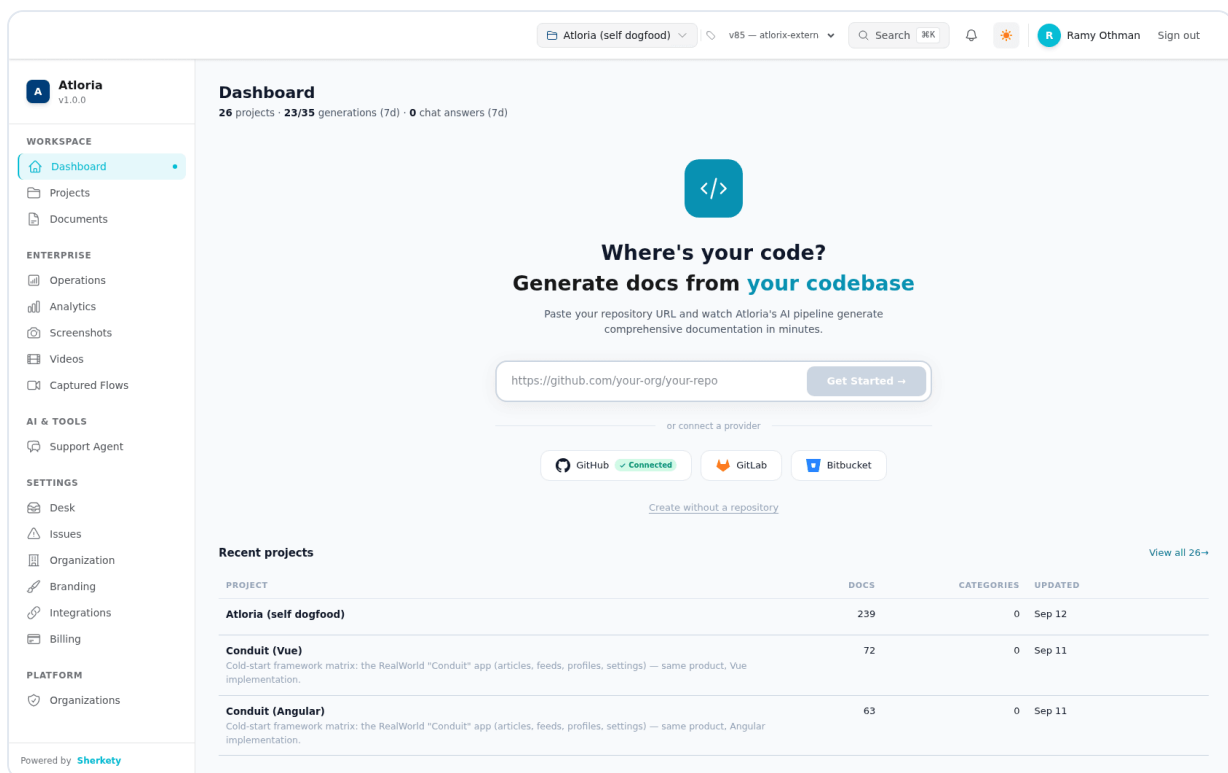
contains navigation sections, and its links use the destination labels shown in the tables above.

The active destination follows your current location. **Dashboard** is active only on the workspace home.

When you work deeper in a destination, that destination remains active.

On the workspace home, the visible workspace grid uses **Project**, Docs, **Categories**, and

Updated as its column headers.



The workspace home rendered 13 buttons and four grid columns. Its stable product controls included

Search **Sign out**, **Get Started** →, **GitLab**, **Bitbucket**, and

Create without a repository. Its icon controls included **Switch to dark mode** and **Notifications**.

The mobile navigation uses the same destination list in a drawer. Select Menu to open the drawer,
then select Close sidebar to close it.

Move between destinations

Use this procedure when you need to change work areas from the application navigation.

Prerequisites

- You are signed in.
- You know the destination you want to open.

Steps

1. In the navigation, select **Projects**, or select another destination control from the destination table.
2. Check the workspace heading against the destination you selected.
3. Select another destination when you need to change work areas.

Result: The selected destination is open, and the navigation identifies the current work area from the route.

Use conditional navigation

Some navigation choices depend on how you access the application or on your platform permissions.

Prerequisites

- You are signed in.

Steps

1. Choose the applicable route:

If...	Select
You are using a small viewport	Menu
You are a platform administrator and need platform administration	Organizations

2. If the mobile sidebar is open, select Close sidebar.

Result: You use the available navigation for your viewport and access level.

When navigation cannot be reached

If a navigation action does not reach its destination, check whether sign-in has completed.

What you see	What it means	What to do
The sign-in screen remains open	Navigation is unavailable until sign-in completes.	Complete sign-in before selecting a work area.
The destination is not in the navigation	The available navigation does not include that destination for your access or display condition.	Review the conditional choices in this section.

Continue from the destination

After you open a destination, use the matching overview page for the work you want to perform.

Destination	Continue with
Projects	Projects overview
Documents	Documents overview
Operations	Operations overview
Analytics	Analytics overview
Screenshots	Screenshots overview
Videos	Videos overview
Desk	Desk overview
Issues	Issues overview
Organization	Organization overview
Branding	Personalizing your workspace
Integrations	Configure integrations
Billing	Configure billing