

Issues overview

September 15, 2026

Issues overview

What Issues is for

Issues is the recovery and exception destination for work that needs attention after the primary work is complete. Use it to review reported issues, see their current status, and choose between the full issue list and the board view.

If you need to...	Go to
See the issue statistics and move to another Issues view	The Issues destination
Search, filter, group, or update issues in a list	Review and filter issues
See issues arranged on boards	Open an Issues view , then Boards
Open and work with one issue	Work with an issue
Set up or maintain a board	Manage issue boards
Understand statuses and recovery	Issue states and recovery

Before you select a view, make sure the required project context is in place.

Before you start

The Issues pages work in the context of a selected project. Select a project before you review statistics, search the issue list, or view boards. If no project is selected, the page presents the message `No project selected` and the instruction `Pick a project from the switcher to see its reported issues.`

The list and board views use the same project context. This keeps the issues and boards you review

together instead of mixing information from different projects.

With a project selected, continue to the Issues destination and choose the view that matches your work.

Open an Issues view

The Issues destination provides the starting point for the two working views: All Issues and Boards.

Prerequisites

- You have a project selected.
- You are on the Issues destination.

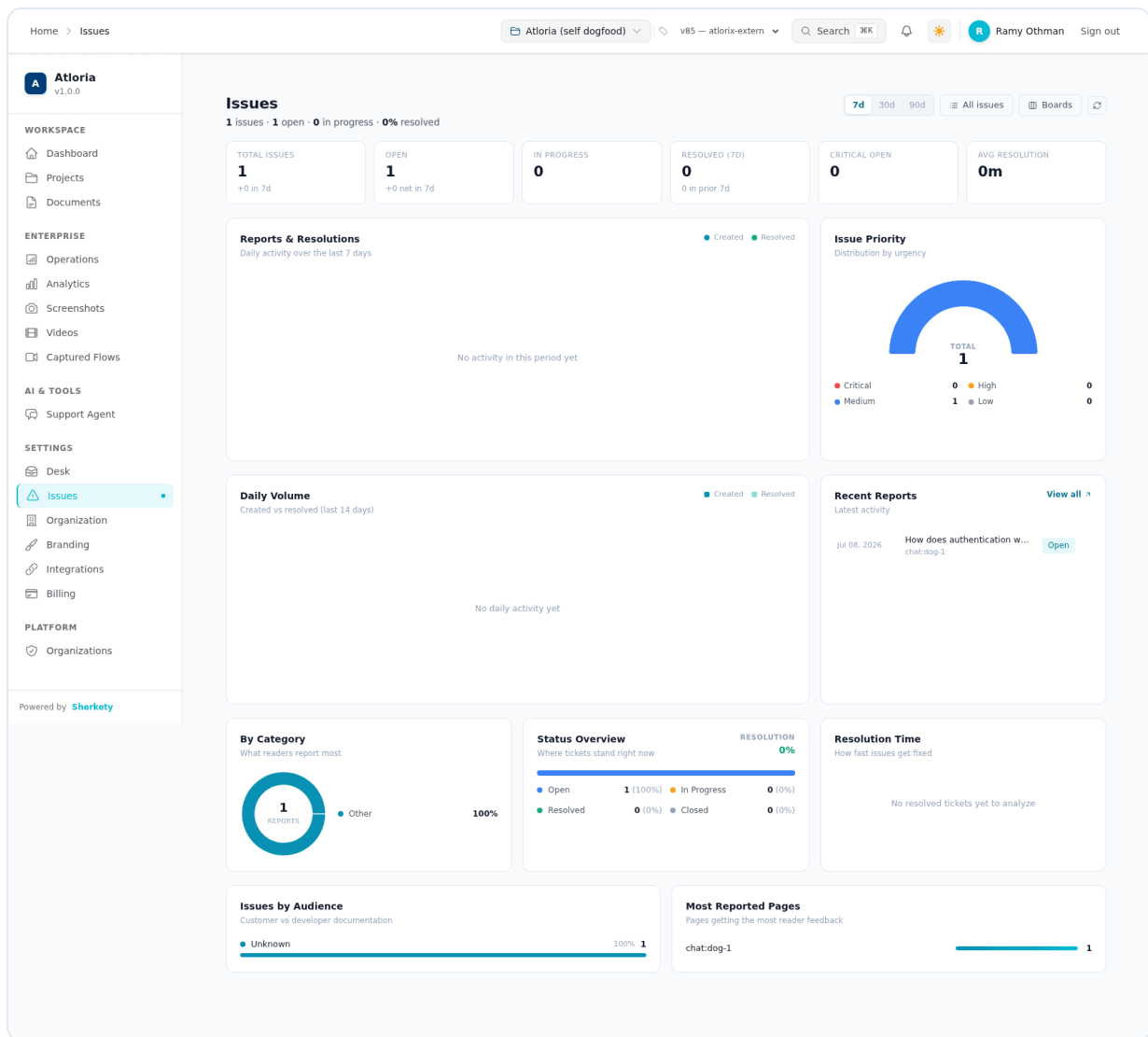
Steps

1. Select one of these controls:

If you need to...	Select
Review issues in a searchable list	All issues
See issues arranged by board columns	Boards

2. On either view, select **All Issues** or **Boards** in the Issues view tabs to switch views.

Result: The selected Issues view is on screen.



Understand the Issues views

The Issues destination is the summary view for the selected project. It combines an issue summary with links to the two working views. **All Issues** is the searchable list; **Boards** presents issues through board views.

The summary offers these time-range choices:

Control	What it changes
7d	The statistics period covers 7 days.
30d	The statistics period covers 30 days.
90d	The statistics period covers 90 days.

Select **Refresh** to reload the statistics and issue data. Select **View all** in the recent reports area to open the full issue list.

The All Issues view includes the list controls and the issue table. Its filters are **Category**, **Type**, **Priority**, **Sort**, and **Group**. It also includes **Row density**, the **Search issues...** field, and **Per page** when pagination is shown. The list can also show the status choices **All**, **Open**, **In Progress**, **Resolved**, and **Closed**.

The Boards view includes the board cards and a status filter for issues held on boards. Select **New board** to open the board-creation dialog, or select **Board options** on a board card to open **Edit board**, **Duplicate**, or **Delete board**. Board setup and maintenance are covered in [Manage issue boards](#).

Use the All Issues list when you need to locate or organize a report.

Review and filter issues

Use All Issues when you need to locate a report, narrow the list, or organize the visible results.

Prerequisites

- You have a project selected.
- You have opened All Issues.

Steps

1. Select **All Issues** in the Issues view tabs if another Issues view is open.
2. Choose the filter or list arrangement that matches your question:

If you need to...	Use
Narrow results by classification	Category , Type , or Priority
Change the order of results	Sort
Arrange results into groups	Group
Change the amount of row detail shown	Row density

3. Enter a term in **Search issues...** to search the visible issue data.
4. Select a status in the status filter: **All**, **Open**, **In Progress**, **Resolved**, or **Closed**.
5. If active filters appear, select **Clear all** to remove the filters and search value.
6. If the results span more than one page, choose a value in **Per page** and use the pagination controls to move through the results.
7. If you select one or more issues, choose **Mark In Progress**, **Resolve**, or **Close** to apply that status to the selected issues.

Result: All Issues shows the list narrowed or organized according to your selected filters, search, grouping, density, and page settings.

If the list has no records, it shows `No issues yet` . If your selected filters return no records, it shows `No issues match your filters` .

Choose what to do next

After you choose an Issues view, continue with the task that matches what you need to accomplish.

Steps

1. Select the next destination:

If you need to...	Select or open
Inspect or update one issue	Work with an issue
Create, edit, duplicate, delete, or organize a board	Manage issue boards
Learn what an issue status means or how recovery works	Issue states and recovery

2. Select the control that matches your current view:

If you are on...	Select
All Issues	Boards to move to board work, or Back to Statistics to return to the Issues summary

If you are on...	Select
Boards	Back to Statistics to return to the Issues summary

Result: You are on the Issues page that matches the work you need to do next.

When board actions produce a message, the product uses these messages:

Situation	Message
A board is created	Board created
A board is duplicated	Board duplicated
Board settings are saved	Board updated
A board is restored	Board restored
A deleted board can be restored	Undo
Board creation cannot be completed	Could not create the board. Try again.
Board deletion cannot be completed	Could not delete the board.
Board settings cannot be saved	Could not save

If the Boards view has no boards, it shows `No boards yet` . If the selected status has no matching boards, it shows `Nothing matches` .