

DeskThread

September 4, 2026

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Kind: Interface

Source: [atloria-monorepo/apps/web/src/app/app/desk/components/deskTypes.ts](#)

Properties

Property	Type
id	string
ticketNumber	number
title	string
description	string
ticketType	string
status	string
priority	string
assignee	{ id: string; name: string }
reporterEmail	string
chatSessionId	string
pageUrl	string
createdAt	string
updatedAt	string
commentCount	number
snoozedUntil	string
firstAgentReplyAt	string
slaDueAt	string

Property	Type
slaState	SlaState