

slaInfo

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slaInfo

Kind: Function

Source: [atloria-monorepo/apps/web/src/app/app/desk/components/deskTypes.ts](#)

SLA countdown chip. Live-ticks: pass a `now` timestamp refreshed on an interval.
Quiet gray 'SLA 22m' → amber warn → red 'SLA -4m' breach.

Signature

```
function slaInfo(t: Pick<DeskThread, 'slaDueAt' | 'slaState' | 'status' | 'firstAgentReplyAt' |
```

Parameters

Name	Type
<code>t</code>	<code>Pick<DeskThread, 'slaDueAt'</code>
<code>now</code>	<code>number</code>

Returns: `{ label: string; tone: 'ok' | 'warn' | 'breach' } | null`