

DESK_BUCKETS

September 4, 2026

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Kind: Constant

Source: [atloria-monorepo/apps/api/src/issues/dto/desk.dto.ts](https://github.com/atloria-monorepo/apps/api/src/issues/dto/desk.dto.ts)

Plain-style queue buckets, DERIVED from status + assignee + first_agent_reply_at