

# API\_URL

September 4, 2026

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**Kind:** Constant

**Source:** [atloria-monorepo/apps/web/src/app/app/desk/components/deskTypes.ts](#)

Shared types + design tokens for the Support Desk shell.

The desk codes against the parallel backend contract:

GET desk/:projectId/counts

GET desk/:projectId/threads?bucket=...&limit=50

GET desk/:projectId/threads/:id

POST desk/:projectId/threads/:id/transition {action, snoozedUntil?}

POST desk/:projectId/threads/:id/reply {body, internal?, andDone?}

POST desk/:projectId/threads/:id/duplicate {intoTicketNumber}

Chip palettes intentionally mirror apps/web/src/app/app/settings/issues/all/page.tsx so tickets look identical across the Issues pages and the Desk.