

reply

September 4, 2026

reply

Kind: API Endpoint

Source: `atloria-monorepo/apps/api/src/issues/public-issues.controller.ts`

Customer reply on a tracked ticket (no auth — session id proves ownership). Reopens RESOLVED/CLOSED/PENDING/ON_HOLD tickets.

Endpoint

POST `/public/issues/:projectSlugId/:ticketNumber/reply`

Parameter	In	Type	Required	Description
<code>projectSlugId</code>	path	<code>string</code>	✓	
<code>ticketNumber</code>	path	<code>number</code>	✓	

Referenced By

- `PublicIssuesController` (MODULE_DECLARES)