

Measure Documentation Outcomes

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This page explains how to use Atloria's analytics views and documentation exports to communicate the results of your documentation work. Measuring outcomes helps you show stakeholders what was delivered, review documentation performance, and share results outside Atloria.

Overview

Documentation operations are more effective when you can demonstrate results rather than relying on assumptions. In Atloria, you can review documentation-related results through your project's analytics area and use **Export Documentation** to create a shareable copy of the documentation output.

Use this workflow after you have generated or imported documentation and want to report on the outcome. For example, you may need to show an operations team what documentation is available, provide a stakeholder with an exported deliverable, or review analytics indicators that help explain the value of your documentation effort.

The documentation workspace includes actions such as **View Your Documentation**, **View Results**, and **Export Documentation**. These actions support different parts of the process: viewing the delivered documentation, reviewing available results, and sharing documentation outside the application.



Screenshot pending: Documentation Hub showing the View Your Documentation, View Results, and Export Documentation actions.

Prerequisites

Before you begin, make sure you have the following:

- Access to the Atloria project whose documentation outcomes you want to review.
- Documentation that has been generated or imported into the project.

- Permission to open the project's analytics area.
- A clear reporting purpose, such as sharing documentation with stakeholders, reviewing documentation operations, or preparing an external deliverable.
- A destination for exported documentation, such as a project archive, internal review folder, or stakeholder communication package.

Step-by-Step Instructions

1. Open the relevant project in Atloria.

Start from the project where documentation was generated or imported. Documentation outcomes are most meaningful when you review them in the context of the project that produced them.

If you have not yet created documentation, select **Generate Documentation** → to begin. If you already have material prepared elsewhere, use **Or import existing documentation** instead.

2. Open the Documentation Hub.

Look for the **Documentation Hub** or the message **Welcome to your Documentation Hub**. This is the central place to access the documentation produced for your project.

When documentation generation is complete, the workspace may indicate **Documentation Ready!**. This confirmation means you can proceed to review and share the available documentation.

3. Review the delivered documentation.

Select **View Your Documentation** to inspect the documentation output before communicating results. Review the content as your intended audience will see it.

This check is important because an export communicates the current documentation state. Confirm that the documentation is complete, understandable, and appropriate for the people who will receive it. If you need to make changes, return to your documentation workflow before exporting.

4. Open available results.

Select **View Results** to review the results available for the documentation work. Use this view to support your outcome discussion with evidence from the project rather than a general statement that documentation was created.

When presenting results, focus on the operational question your audience needs answered. For example:

- What documentation is now available?
- What project area or work was documented?
- Is the documentation ready to share or use?
- What should the recipient do next?

5. Go to the project analytics area.

Open the project's **Analytics** area to review outcome indicators alongside the documentation results. Analytics is useful when you need a broader view of documentation operations and how documentation supports user or agent activity.

The analytics workspace can include summary cards for documentation-related operational signals, including documentation deflection and agent traffic. Review these indicators as context for your report rather than treating any single number as a complete measure of documentation quality.

 *Screenshot pending: Project Analytics area showing outcome summary cards used to review documentation operations.*

6. Interpret analytics in context.

Use analytics to tell a practical story about documentation outcomes. For example, you might explain that documentation was made available for a project area and that operational indicators are being monitored to understand whether users and support teams can find the information they need.

Avoid presenting analytics as a guarantee of success. A change in traffic or deflection can be influenced by many factors, including project activity, audience size, timing, and how documentation is promoted.

7. Export the documentation.

When you are ready to share the deliverable, select **Export Documentation**. Exporting lets you communicate the documentation outcome with people who need a copy outside the Documentation Hub.

Before you distribute the export, use a clear name that identifies the project, documentation scope, and export date in the location where you save or share it. This makes it easier for recipients to distinguish the current deliverable from older copies.

8. Communicate the outcome.

Share the exported documentation together with a short summary of what it represents. Include:

- The project or documentation scope.
- Whether the content was generated or imported.
- The date you reviewed or exported it.
- The key result you want the recipient to understand.
- Any follow-up action, such as reviewing the documentation or using it in operations.

For internal reporting, you can pair the export with observations from **View Results** and the project's **Analytics** area.

Tips and Best Practices

- **Review before exporting.** Use **View Your Documentation** before selecting **Export Documentation**. This helps prevent sending a deliverable that does not reflect the documentation you intend to communicate.
- **Use results and analytics for different purposes.** **View Results** helps you review the available documentation result, while the project's **Analytics** area provides operational context. Use both when you need to explain not only what was delivered, but also why it matters.
- **Report measured outcomes carefully.** The documentation workspace emphasizes output that is “measured, not assumed.” Use available results and analytics to support your claims, but explain the context behind the indicators instead of making unsupported conclusions.
- **Keep exports identifiable.** When sharing exported documentation, include the project name and review date in your message or storage location. This reduces confusion when documentation is updated later.
- **Use a consistent reporting cadence.** Review documentation results and analytics at regular project milestones, such as after a documentation generation cycle or before an operational review. Consistent comparisons are more useful than isolated snapshots.
- **Distinguish availability from adoption.** An export proves that documentation can be shared; analytics can help you monitor operational signals. Neither one alone

confirms that every intended reader has understood or adopted the documentation.

Related Pages

- [Generate Documentation](#)
- [Documentation Hub](#)
- [Export Documentation](#)
- [View Documentation Results](#)
- [Project Analytics](#)
- [Documentation Operations](#)

Troubleshooting

You do not see Export Documentation

Confirm that you are in the project's documentation workspace and that documentation is available. If the workspace does not show **Documentation Ready!**, complete the documentation generation or import process first. You may also need the appropriate project access to export documentation.

You cannot find analytics for the project

Make sure you opened the project's **Analytics** area rather than only the Documentation Hub. If analytics is still unavailable, verify that you have access to the project and ask your Atloria administrator whether analytics access is enabled for your role.

The results do not tell the full story you need

Use **View Results** together with the project's analytics indicators and your project context. If you need to communicate impact, include the documentation scope, the intended audience, the review period, and the operational goal alongside the available results.