

Signing In to Atloria and Solving Access Problems

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Opening the Atloria Sign In Page

Start on the Atloria public site and look for the **Sign in** button in the top navigation. Selecting **Sign in** opens the dedicated login screen. You can confirm that you are on the correct page by checking for the **Email** field, the **Password** field, and the main **Sign in** button. These are the key items used to access your Atloria account.

The sign in screen is separate from the rest of Atloria. The public site is where visitors can learn about Atloria and browse public-facing information. The sign in page is the access point for account holders. After you log in successfully, Atloria takes you into the authenticated workspace, where you see the main app layout used for projects, documents, admin areas, and other team features.

In some cases, you may not open the sign in page directly. If you try to open a protected Atloria page before logging in, Atloria may send you to the sign in screen automatically. This usually happens when you open a saved bookmark, a shared internal link, or a browser tab from an earlier session that has expired. When that happens, simply sign in from the **Email** and **Password** fields shown on screen.

If you are unsure where you are, use these visual checks:

- **Public site:** marketing-style pages and top navigation
- **Sign in page:** **Email**, **Password**, and **Sign in**
- **Authenticated workspace:** app navigation such as a sidebar, header, or account menu

[SCREENSHOT: Atloria sign in page showing the Email field, Password field, and Sign in button]

If you do not yet have an account, use the registration option described in [Accessing and Registering Your Atloria Account](#).

Signing In with Your Atloria Account

On the Atloria sign in screen, enter your account details into the two required fields:

Field	What to enter
Email	The email address you used when your Atloria account was created
Password	Your current Atloria password

After entering both values, click **Sign in**. Atloria checks your details and briefly keeps you on the login screen while it validates access. If your details are correct, the page changes automatically and takes you into Atloria. You should no longer see the **Email** and **Password** fields once sign in is complete.

A successful sign in usually looks like this:

- The sign in screen disappears
- Atloria opens the main workspace
- You see authenticated navigation, such as the app sidebar, page header, or your user menu
- You can move into areas like projects, documents, settings, or admin pages based on your access

If the email address or password is not accepted, Atloria shows the message **Invalid email or password** on the sign in screen. Re-enter both fields carefully before trying again.

Atloria is designed to keep you signed in after a successful login so you can continue working without entering your password on every page. Over time, your session may expire, especially if you have been away from Atloria for a while. When that happens, opening a protected page sends you back to the sign in screen so you can log in again.

[SCREENSHOT: Completed sign in flow showing the transition from the login screen into the Atloria workspace]

If you are still having trouble entering Atloria, the troubleshooting steps in [Understanding Account Entry Points and Session Navigation](#) can help you identify whether you are on the correct screen.

Returning to the Application After Login

After you sign in, Atloria usually returns you to the page you originally tried to open. For example, if you selected a direct link to a project page, an admin area, or another

protected screen, Atloria may first show the sign in page and then send you back to that same destination after your credentials are accepted.

In other cases, Atloria may open the main workspace instead of the exact page you expected. This can happen when you sign in from the public site rather than from a protected link. When that happens, Atloria sends you to the default authenticated area, where you can continue from the main navigation.

To confirm that login finished successfully, look for signs that you are back inside Atloria's workspace:

- A left sidebar with app sections
- A page header instead of the login form
- Your user profile menu or account menu
- Workspace pages such as projects, documents, settings, or admin options

If you expected a specific screen but landed on the main home area instead, use the sidebar or header navigation to reopen the page you need. This is often the quickest way to continue working.

If Atloria accepts your credentials but the browser appears to stay on the sign in page, try these checks:

- Wait a moment to see whether the page finishes loading
- Refresh the browser tab once
- Open the destination again from the main Atloria workspace if you can see the sidebar or header
- Sign in again if the login form is still visible and no workspace navigation appears

[SCREENSHOT: Authenticated Atloria workspace showing sidebar or header navigation after login]

For a broader explanation of how Atloria moves between public pages, login pages, and signed-in workspaces, see [Understanding Account Entry Points and Session Navigation](#).

Resetting Your Password When You Cannot Sign In

If your current password no longer works, use the **Forgot password** link on the Atloria sign in page. This option is for cases where the **Password** field value is no longer valid and you need to create a new one before you can log in again.

Start by opening the sign in screen and selecting **Forgot password**. Atloria then asks for your account email address. Enter the same email you normally use in the **Email** field when signing in, and submit the reset request. Make sure the address is correct before sending it, because the reset instructions are tied to that account.

After submitting the request, check your email inbox for the password reset message from Atloria. Open that message and select the reset link. The link takes you back into Atloria so you can set a new password. On the reset screen, enter your new password, confirm it if prompted, and save the change.

Once the password update is complete, return to the Atloria sign in page and log in again with:

- Your existing account email address
- Your newly created password

If you do not receive the reset email right away, wait a few minutes and then check again before submitting another request. Also make sure you are using the same email address that is registered to your Atloria account.

[SCREENSHOT: Password reset request screen with email field and submit action]

[SCREENSHOT: Password reset screen for entering and confirming a new password]

If you are creating a new account instead of recovering an existing one, follow [Accessing and Registering Your Atloria Account](#).

Fixing Common Access and Navigation Problems

Most sign in problems in Atloria fall into a few common patterns. Start with the message or behavior you see on screen, then use the matching fix below.

If Atloria shows **Invalid email or password**, check both fields carefully:

- Confirm the **Email** field contains the correct account address
- Re-enter the **Password** field slowly to catch typing mistakes
- Try again using the same **Sign in** button on the login screen

If your login appears to succeed but you still cannot open the page you wanted, the issue may be access to that area rather than the sign in itself. In that case:

- Open the main Atloria workspace
- Use the normal sidebar or header navigation
- Try opening the page again from inside Atloria

- If the area still does not open, your account may not have permission for that workspace

For permission-related issues, the best next step is to review your assigned access with an administrator. Related guidance is available in [Managing User Access and Administrative Permissions](#).

If you seem stuck in a sign in loop, where Atloria keeps returning you to the login page:

- Refresh the browser
- Close the tab and open the sign in page again in a new tab
- Clear stale session data in your browser, then try again
- Sign in once more and wait for the workspace to load fully

If you are unsure whether login completed, look for workspace elements that only appear after sign in, such as the application header, left sidebar, or your profile menu. If those items are visible, you are inside the authenticated Atloria workspace even if the page is not the one you expected.

[SCREENSHOT: Example of authenticated Atloria workspace with sidebar, header, and user menu visible]

Overview

This guide focuses on the parts of Atloria you use when access starts or fails: the public entry point, the sign in screen, the password recovery flow, and the return to the authenticated workspace. The most important screen to recognize is the login page with the **Email** field, **Password** field, and **Sign in** button. If those items are visible, you are at the correct place to enter your account details.

Atloria separates public browsing from signed-in work. That difference matters when you are troubleshooting. The public site is where you may see general Atloria information and the top navigation with **Sign in**. The authenticated workspace is where you work with projects, documents, admin tools, and team content. If you are trying to open a protected page without an active session, Atloria may redirect you to the sign in page first.

This document also covers what happens after a successful login. In many cases, Atloria returns you to the page you originally tried to open. In other cases, it opens the main workspace instead. You can confirm success by checking for workspace navigation such as a sidebar, page header, or user menu.

Use this page when you need help with any of these situations:

- Opening the correct Atloria sign in page
- Entering your email address and password
- Getting back into Atloria after login
- Recovering access through **Forgot password**
- Resolving repeated login failures or confusing redirects

For account creation, use [Accessing and Registering Your Atloria Account](#). For admin-related access questions after login, see [Using the Admin Workspace](#).

Prerequisites

Before you try to sign in to Atloria, make sure you have the basic items needed to complete the login screen and reach the correct workspace. This helps avoid unnecessary retries on the **Sign in** page.

You should have:

- An active Atloria account
- The email address registered to that account
- Your current password
- Access to your email inbox if you may need to use **Forgot password**
- A browser tab open to the Atloria public site or the Atloria sign in page

It also helps to know what you are trying to open after login. If you are following a direct link to a project, document area, admin screen, or another protected workspace, Atloria may redirect you to sign in first and then return you to that destination. If you are starting from the public site instead, Atloria may send you to the main signed-in workspace after login.

Before troubleshooting, check these simple points:

- You are entering your details on the screen that shows **Email, Password, and Sign in**
- You are using the correct email address for your Atloria account
- You are not confusing the public site with the signed-in workspace
- You know whether you need a password reset or a permission review

If you can sign in but cannot reach a specific area, the issue may be related to your assigned access rather than your password. In that case, keep the page name or

workspace name handy so you can retry it from the main navigation or discuss it with your Atloria administrator. Permission-related guidance is covered in [Managing User Access and Administrative Permissions](#).

Step-by-Step Instructions

1. Open the Atloria public site and click **Sign in** in the top navigation. If you were trying to open a protected Atloria page, you may already be redirected to the login screen automatically.
2. Confirm that you are on the correct page by checking for the **Email** field, **Password** field, and the main **Sign in** button.
3. Enter your registered email address in **Email**.
4. Enter your current account password in **Password**.
5. Click **Sign in** and wait for Atloria to process your login. Do not close the tab while the page is changing.
6. After the page updates, confirm that you are inside the authenticated Atloria workspace by looking for the app sidebar, page header, or your user menu.
7. If Atloria returns you to the page you originally tried to open, continue working there. If Atloria opens the main workspace instead, use the navigation to reopen the project, document area, or admin page you need.
8. If you see **Invalid email or password**, recheck both fields and try again.
9. If you cannot remember your password, select **Forgot password** on the sign in page, enter your account email address, submit the request, and follow the reset link from your email to create a new password.
10. Return to the sign in page and log in again with your updated password.
11. If Atloria keeps sending you back to the login screen, refresh the browser, open the sign in page again in a new tab, and try once more.
12. If login succeeds but a specific page still does not open, use the main Atloria navigation to retry that area. If it remains unavailable, review your access with your administrator.

[SCREENSHOT: Full sign in flow from public site to login page to authenticated Atloria workspace]