

# Publishing Documentation for Specific Audiences

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## Preparing audience-specific content before you publish

Before you start publishing for specific audiences in Atloria, make sure the page already exists in your project's documentation workspace and that the draft content is complete enough to review. This is the point to confirm the title, body content, linked pages, and any screenshots or supporting references are already in place. If the page still needs major edits, finish those first in the documentation editor so you are not trying to solve content and audience setup at the same time.

Next, decide which reader groups need different experiences. In most teams, that means separating content for customers, internal teams, or partner readers. If your project uses named audiences, review those audience labels before you begin assigning visibility. If your team uses rules instead of simple labels, confirm the right audience options are available on the page you plan to publish. You want to avoid creating a page structure that assumes an audience exists when that audience has not been set up in the project or organization settings.

It also helps to review the surrounding content, not just the page itself. Check whether parent pages, child pages, and navigation items should be shared across all readers or limited to the same audience. A page can be correct on its own but still create a confusing experience if nearby content is visible to the wrong group.

Finally, confirm you can complete the full workflow in Atloria. You need access to edit pages, use preview, switch between audience views, and publish changes. If any of those options are missing from the project workspace or admin areas, resolve that before moving forward.

[SCREENSHOT: Documentation page open in Atloria with draft content and audience options visible]

## Assigning the right audience to each piece of content

Once the page content is ready, open that page in the Atloria editor and look for the audience targeting control used in your project. This is where you define who should see the content. Depending on how your team works, you may be assigning visibility to the entire page or applying audience settings to smaller sections inside the page. Use the audience names exactly as your team has defined them so your published experience stays consistent across pages and versions.

1. Open the page you want to target in the documentation editor.
2. Find the audience setting for the page or the section you want to control.
3. Select the correct audience for that content, such as customer, internal, or partner-facing material.
4. Review the rest of the page for shared sections that should remain visible to everyone.
5. Save the draft before leaving the editor.

Be careful when similar audience names exist. For example, if your project has multiple customer-related audiences, make sure you choose the one that matches the intended reader journey. A small mismatch here can cause the wrong page to appear in navigation or hide content from the people who need it. Keep naming and assignment patterns consistent across related pages so readers do not get one experience on a parent page and a different one on a child page.

After saving, stay on the page long enough to confirm the audience choice remains selected. If the audience setting disappears or resets after saving, do not move on to preview yet. Save again or recheck the page settings until the assignment is clearly stored in the draft.

[SCREENSHOT: Audience setting in the Atloria editor showing a selected reader group]

## **Building and reviewing audience views in preview**

After assigning audiences, switch to preview in Atloria and review the page as each audience would see it. This is one of the most important checks in the workflow because it shows whether the page actually behaves the way your team intended. Use the audience switcher, preview mode, or any available reader-view option in the project workspace to load the same page from each audience perspective.

1. Open preview for the page you just updated.
2. Select the first audience in the audience switcher.

3. Review the full page, including headings, body sections, screenshots, links, and any embedded references.
4. Change to the next audience and repeat the same review.
5. Continue until every configured audience has been checked.

As you compare views, focus on what changes and what stays shared. Audience-specific sections should appear only for the intended readers, while common instructions should remain visible across all relevant views. If a section appears for everyone when it should be restricted, return to the editor and check that section's audience setting. If a section disappears for all audiences, confirm it was not accidentally limited too narrowly.

Do not stop at the page body. Review the page title in context, nearby navigation labels, linked child pages, and any buttons or references that lead readers deeper into the documentation set. A page may look correct in isolation but still expose restricted material through a visible link or navigation item. If your page includes links to related content, open those links in preview too and confirm they respect the same audience rules.

Repeat this process for every audience before you request approval or publish. For related guidance on planning audience structure before this step, see [Applying Audiences to Documentation Structure and Content Decisions](#).

[SCREENSHOT: Preview mode with an audience switcher showing different reader views]

## Validating the published experience for each reader group

Preview is useful, but you also need to validate the full reading experience the way real readers will use it. In Atloria, that means checking more than one page at a time. Open the documentation as each audience and move through the same navigation path a reader would follow, including parent pages, child pages, and linked references. This helps you catch issues that are easy to miss when reviewing a single page in isolation.

1. Open the documentation view for one audience.
2. Start from the navigation menu or collection where readers normally enter the content.
3. Open the targeted page and confirm the page loads correctly.
4. Review in-page sections to make sure only the intended content is visible.

5. Follow child pages, related links, and nearby navigation items.
6. Repeat the same checks for each remaining audience.

Pay close attention to where audience-targeted pages appear. A page might be hidden correctly in the body but still show up in navigation, search results, or a collection list for the wrong readers. If your documentation set includes grouped navigation, confirm the audience-specific page appears only in the correct menu path. If a reader does not belong to any matching audience, check what they see instead. The fallback experience should not expose partial content, empty sections, or links that lead nowhere.

This is also the stage to coordinate sign-off. In most Atloria teams, the Technical Writer confirms the wording and page structure, the Documentation Manager confirms the publishing plan and audience coverage, and the Project Administrator confirms the project settings and access behavior support the intended release. If your team separates these responsibilities, complete that review before publishing live content.

For broader audience setup guidance, refer to [Managing Project Audiences for Targeted Documentation](#).

## **Publishing audience-targeted documentation safely**

When validation is complete, open the publish workflow in Atloria and make sure you are publishing the correct draft. This is the moment to confirm the latest edits, audience assignments, and approved content are all included together. If your team works with multiple versions or staged releases, double-check that you are in the right project version before you publish. Publishing the wrong version can make it look like audience targeting failed when the real issue is that an older draft went live.

1. Open the page or version you are ready to release.
2. Start the publish action from the project workspace.
3. Confirm the selected content includes the latest audience-targeted updates.
4. If Atloria shows more than one publish target or version, choose the correct one.
5. Complete the publish action and watch for the status to change to live or published.
6. Reopen the live page immediately and test it again by audience.

After publishing, do not assume the live result matches preview exactly. Open the live documentation view and repeat a quick audience check on the page, its navigation placement, and its related links. If your team publishes a group of pages together,

spot-check the most important entry pages and one or two child pages for each audience. This is especially important when shared navigation includes a mix of public and audience-specific content.

If Atloria shows publishing status changes such as draft, pending review, or live, wait until the page clearly shows the live state before doing final checks. If the status does not update, pause and confirm the publish action finished successfully before telling others the content is available.

## Fixing audience mismatches after release

If a page goes live with the wrong audience behavior, start by checking the page's own audience setting in Atloria. A common issue is that the page was saved with the wrong audience label or left visible to a broader group than intended. Open the page in the editor, review the audience selection, and compare it with the audience used on related parent and child pages. If the page inherits visibility from surrounding content, check those nearby items as well so you are not fixing only one part of the problem.

When audience-specific sections fail to appear, inspect the affected content block rather than the whole page first. The page itself may be assigned correctly while an individual section was never tagged for the intended audience. After correcting the section, save the draft and publish again. If the preview looks right but the live page still shows the old result, confirm that the latest draft was actually republished and that you updated the correct live version.

Broken navigation is another common release issue. Readers may be able to open a page directly but lose their path through the documentation because menu items, collections, or linked pages were not given matching audience visibility. Review the navigation path from the reader's point of entry and make sure each step in that path is available to the same audience.

Use this table to narrow down the problem quickly:

| Problem you see                           | What to check in Atloria                         | Likely fix                                |
|-------------------------------------------|--------------------------------------------------|-------------------------------------------|
| Wrong audience can see the page           | Page audience setting and parent page visibility | Correct the page audience and republish   |
| Section is missing for the right audience | Section-level audience assignment                | Update the section audience and republish |
| Navigation path is broken                 | Menu, collection, and linked page visibility     | Align visibility across connected content |

| Problem you see                      | What to check in Atloria            | Likely fix                                               |
|--------------------------------------|-------------------------------------|----------------------------------------------------------|
| Preview is correct but live is wrong | Published version or publish target | Publish the latest draft to the correct live destination |

If you need to review how audience views should behave for readers, see [Viewing Public Documentation by Audience](#).

## Overview

Audience-targeted publishing in Atloria lets you release one documentation set to multiple reader groups without forcing every reader to see the same pages, sections, or navigation. Instead of maintaining separate copies of similar content, you can keep shared material together and control which audience sees specific instructions, links, or related pages. This is especially useful when your project serves internal teams, customers, and partner readers at the same time.

The publishing workflow has four main parts:

- Prepare the page and confirm the right audiences already exist
- Assign audience visibility to the page or specific sections
- Review each audience view in preview and in the broader reading flow
- Publish the approved draft and verify the live result

In Atloria, audience-targeted publishing is not only about hiding or showing text. It also affects how readers move through the documentation. A page may need the right audience setting, but so do its parent pages, child pages, and navigation entries. That is why this guide focuses on both content visibility and the reader journey.

Use this guide when you already have audience definitions in place and are ready to publish content to those groups. If you still need to create or organize audiences, start with [Defining Audiences for Targeted Documentation](#) or [Managing Audience Settings Across the Organization](#). If your focus is on page creation rather than publishing, [Creating and Editing Documentation Pages](#) is the better starting point.

The next document in this workflow is [Validating Audience Targeted Publishing](#), which focuses on checking the published result in more detail before broader release.

## Prerequisites

Before you publish documentation for specific audiences in Atloria, make sure these items are already in place:

- You can sign in to Atloria and open the correct project workspace
- The page or pages you want to publish already exist in the documentation editor
- Your draft content is saved and ready for audience review
- The project already has the audience groups you need, such as customer, internal, or partner readers
- You have access to edit content, use preview, and publish changes
- Any related parent pages, child pages, or navigation items are available for review
- Your team has agreed on which audience should see each page or section

It is also helpful to confirm these supporting conditions before you begin:

- The current project version is the one you intend to publish
- Linked pages and related references are already written and saved
- Any screenshots used on the page are in place and display correctly
- Reviewers know who is responsible for content approval, audience validation, and final publishing

If you are missing access to the project workspace or need help getting into Atloria, use [Accessing and Registering Your Atloria Account](#) and [Signing In to Atloria and Solving Access Problems](#). If the audience groups themselves are not ready yet, complete that setup first with [Managing Project Audiences for Targeted Documentation](#).

After these prerequisites are in place, continue to [Validating Audience Targeted Publishing](#) to test the published experience for each reader group.